

# Delinquency Management Workshop for the MPF® Portfolio Products

## Overview

The MPF® Program presents a 90-minute workshop on delinquency management processes and best practices.

## Co-presenter: The MPF Program Master Servicer

The presentation will highlight:

- Management of the collections process
- Servicing procedures for collection
- Property inspection requirements
- Relief provisions and processes
- Temporary Loan Payment Modification Plan
- Foreclosure, Bankruptcy, and REO Management Process
- Foreclosure alternatives, expenses, proceedings, and reinstatements
- REO Action plan
- REO Servicing & Marketing
- REO Reporting

## Who should attend?

The presentation is recommended for:

- Collection staff
- Default staff
- Foreclosure staff
- Bankruptcy staff
- REO staff

## Date and Time:

- February 2 9:30 -11:00 AM  
(Central Time)

## How do I register?

Send your e-mail to [MPFtraining@fhlb.com](mailto:MPFtraining@fhlb.com)

Your e-mail should contain:

- Workshop date
- Individual's name
- Institution
- E-mail address
- Phone number
- Street mailing address

You will receive a confirmation and schedule once your registration is received. You will receive an e-mail with instructions on how to access the presentation on the Internet and the audio portion through a conference call.

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