

An Introduction to MPF Xtra® Product Delinquency Management

Overview

This 90-minute presentation will outline the MPF Xtra products, and Fannie Mae's Servicing Guidelines and procedures as well as the Master Servicer's requirements, from collection to, foreclosure through real estate owned properties in accordance with:

1. The MPF Guides (including the MPF Xtra Manual); and
2. Fannie Mae's Servicing Guidelines

Co-presenter: The MPF Program Master Servicer

The presentation will highlight:

- Collection procedures
- Property inspection – when to conduct
- Relief provisions – what's available
- Foreclosure, Bankruptcy, and REO Management process
- Reporting – how to complete

Who should attend?

The presentation is recommended for:

- Collection staff
- Default staff
- Foreclosure staff
- Bankruptcy staff
- REO staff

Date and Time:

- February 7 10:30 AM -12:00 PM (Central Time)

How do I register?

Send your e-mail to MPFTraining@fhfbc.com

Your e-mail should contain:

- Workshop date
- Individual's name
- Institution
- E-mail address
- Phone number
- Street mailing address

You will receive a confirmation and schedule once your registration is received. You will receive an e-mail with instructions on how to access the presentation on the Internet and the audio portion through a conference call.

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