

**MPF® Government MBS Product QC Servicing
eMAQCS®plus Enhancements**

July 2024



What is Changing?

Beginning **July 22nd**, your Government MBS QC servicing pipeline will have its own workflow in eMAQCSplus

Previously, the QC servicing pipeline had been combined with the general underwriting QC pipeline



Accessing the Servicing Pipeline

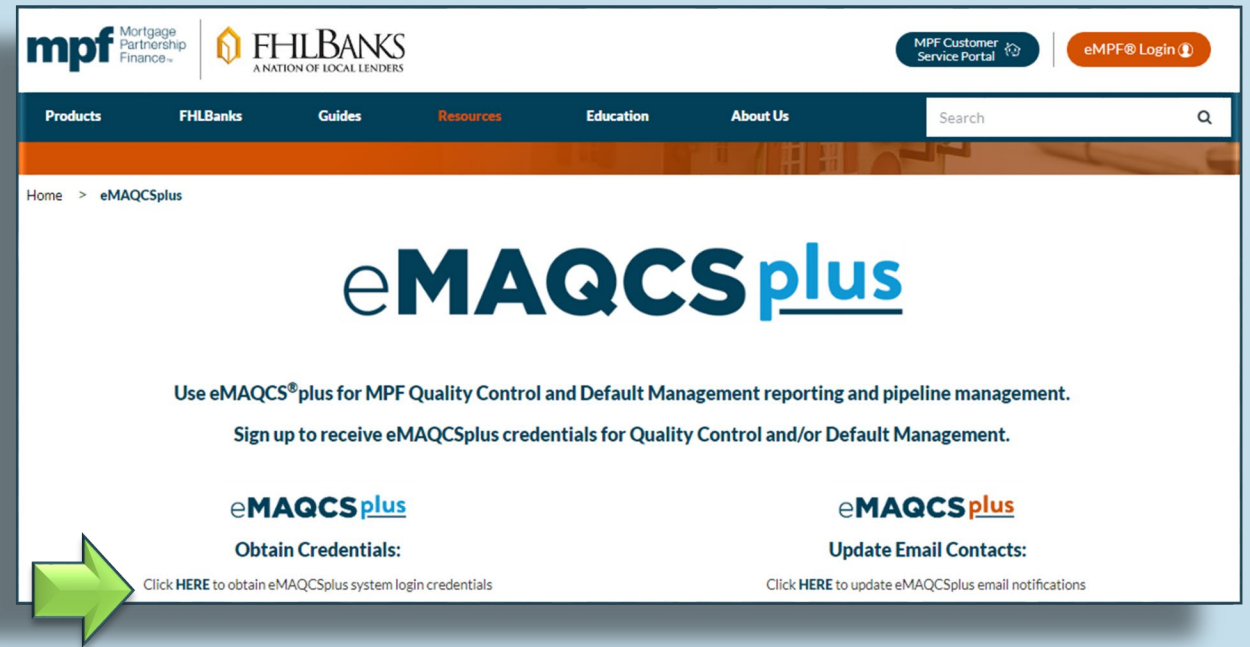
- eMAQCsplus has workflows for both QC and default
- You may have access to one or both workflows
- The new QC pipeline servicing will reside in the **default queue**
- **If your current access only covers QC, you'll need to request default access**
- **To request default access, visit the eMAQCsplus resource page on the MPF Program website**



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Accessing the Servicing Pipeline

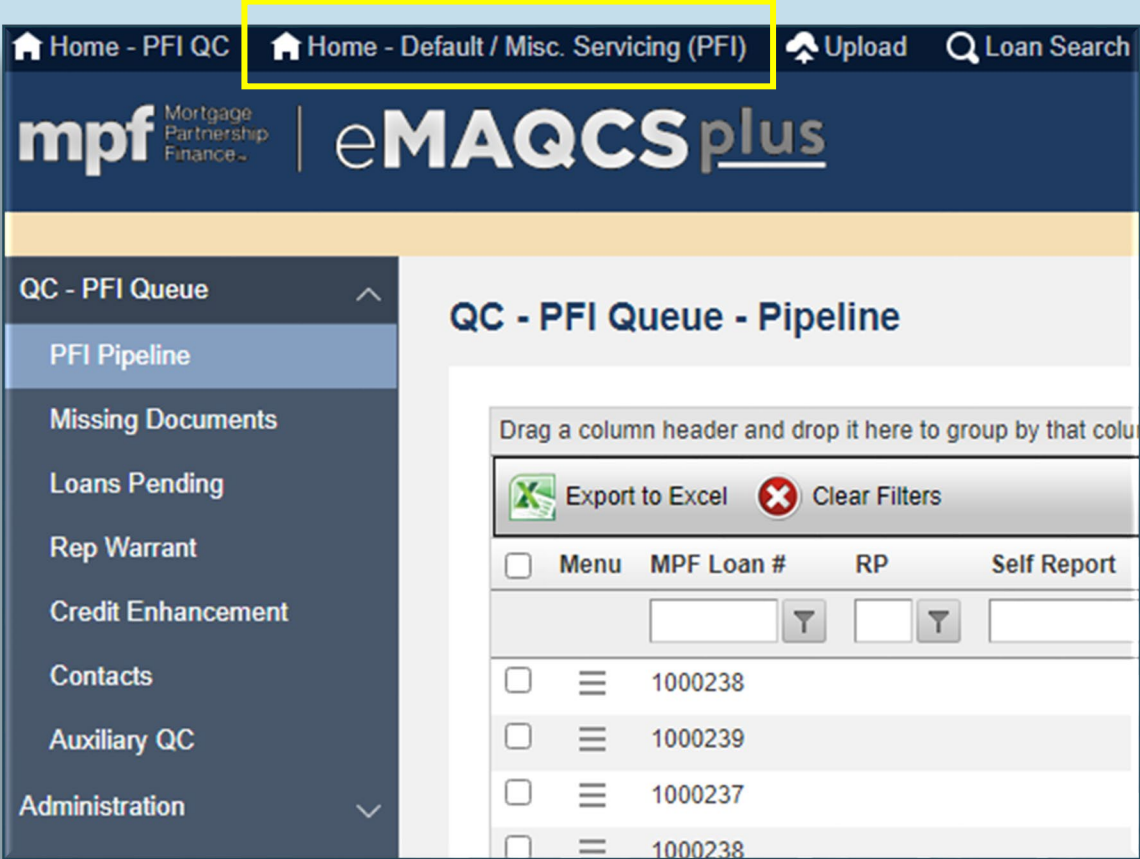
- If your current access only covers QC, you'll need to request default access
- To request default access, visit the **eMAQCSplus** resource page on the MPF Program website
- Click on the **Obtain Credentials** link



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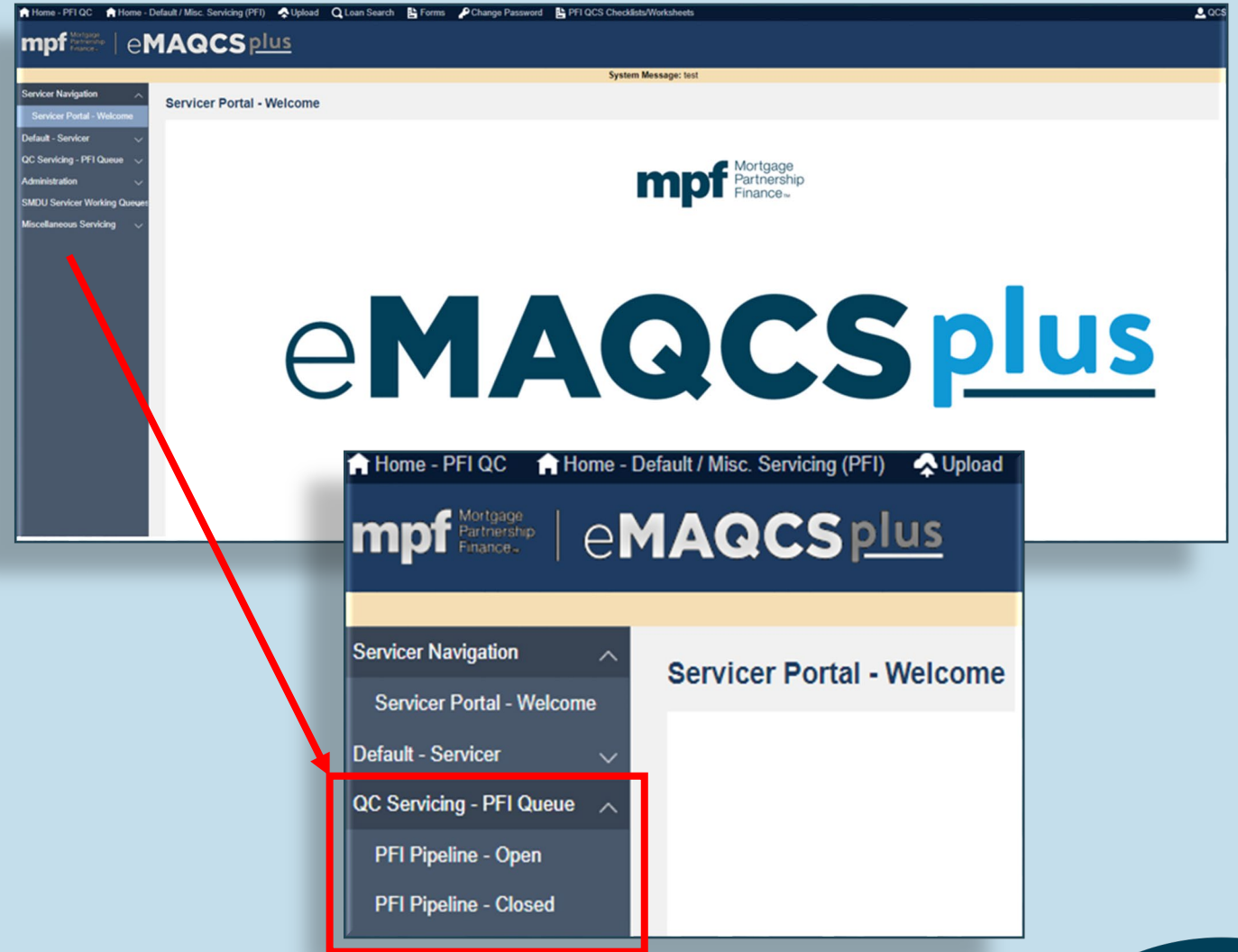
Locating Your Workflow

The servicing QC workflow is housed in the **Default / Miscellaneous Servicing** section



Locating Your Workflow

- There's a new eMAQCSplus landing page
- Select **QC Servicing** to expand the queue



Locating Your Workflow

Select PFI Pipeline - Open



Pipeline Screen

Services Navigation

Default - Servicer

QC Servicing - PFI Queue

PFI Pipeline - Open

PFI Pipeline - Closed

Administration

SMDU Servicer Working Queues

Miscellaneous Servicing

QC Servicing - PFI Pipeline - Open

Drag a column header and drop it here to group by that column

Export to Excel

Clear Filters

<input type="checkbox"/> Menu	Quarter/Year	MPF Loan #	PFI Loan #	Loan Identifier	Review Period	Review Type	Doc Request	Number of Open Findings	Loan Status	Action Required Date	Days Until Due	Last Doc Upload Date	File Order Date
<input type="checkbox"/>	Q1-2024	1000261	1000261	200029	01/01/2024	DLQ	Bankruptcy	0	Initial Docs to Vendor	06/17/2024	0	06/18/2024	02/01/2024
<input type="checkbox"/>	Q1-2024	1000263	1000263	200031	03/01/2024	DLQ	Collections	3	Pending Prelim Rpt Docs	06/27/2024	-8	06/18/2024	02/01/2024
<input type="checkbox"/>	Q1-2024	1000267	1000267	200037	01/01/2024	DLQ	Deed in Lieu	4	Prelim Rpt PITI Docs to Vendor	06/20/2024	0		02/01/2024
<input type="checkbox"/>	Q1-2024	1000268	1000268	200038	02/01/2024	DLQ	VA Mod Trial	0	Pending Initial Docs	06/22/2024	-13		02/01/2024
<input type="checkbox"/>	Q1-2024	1000269	1000269	200039	01/01/2024	DLQ	VA Mod Final	1	Pending FRP	07/03/2024	-2		02/01/2024
<input type="checkbox"/>	Q1-2024	1000273	1000273	200043	01/01/2024	DLQ	Bankruptcy		Pending Initial Docs	07/16/2024	11		02/01/2024
<input type="checkbox"/>	Q1-2024	1000274	1000274	200044	02/01/2024	DLQ	Claims		Initial Docs to Vendor	07/16/2024	0		02/01/2024
<input type="checkbox"/>	Q1-2024	1000275	1000275	200045	03/01/2024	PITI	PITI	1	Pending Prelim Rpt Docs	07/10/2024	5		02/01/2024

Page: 1 of 1

Go

Page size: 15

Change

Item 1 to 15 of 15

Understanding the Pipeline Screen

Quarter/Year

- Indicates what quarterly review period the loan is included in

MPF Loan # and PFI Loan

Loan Identifier

- This is a number assigned to each loan review. You must use the loan identifier number listed when uploading the documents associated with each specific review. This is **IMPORTANT** because loans can be selected for review on multiple occasions. The loan identifier helps keep each request and its documents separate.

Review Period

- Identifies the month the documentation must cover

QC Servicing - PFI Pipeline - Open

Drag a column header and drop it here to get that column

Export to Clear Filters

<input type="checkbox"/>	Menu	Quarter/Year	MPF Loan #	PFI Loan #	Loan Identifier ▲	Review Period
<input type="checkbox"/>	≡	Q1-2024	1000261	1000261	200029	01/01/2024
<input type="checkbox"/>	≡	Q1-2024	1000263	1000263	200031	03/01/2024
<input type="checkbox"/>	≡	Q1-2024	1000267	1000267	200037	01/01/2024
<input type="checkbox"/>	≡	Q1-2024	1000268	1000268	200038	02/01/2024
<input type="checkbox"/>	≡	Q1-2024	1000269	1000269	200039	01/01/2024
<input type="checkbox"/>	≡	Q1-2024	1000273	1000273	200043	01/01/2024
<input type="checkbox"/>	≡	Q1-2024	1000274	1000274	200044	02/01/2024
<input type="checkbox"/>	≡	Q1-2024	1000275	1000275	200045	03/01/2024

Page: 1 of 1 Go Page size: 15 Change

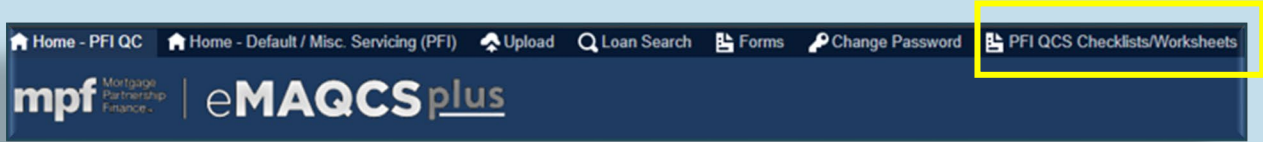
Understanding the Pipeline Screen

Review Type

- **DLQ** is a delinquency review
- **PITI** is a general servicing review


Doc Request

- This tells you which documentation checklist to use
- There's a checklist link at the top of your screen



Number of Open Findings

- If blank, the loan has yet to be reviewed
- Numbers change based on the outstanding findings remaining



Review Type	Doc Request	Number of Open Findings
<input type="text"/>	<input type="text"/>	<input type="text"/>
DLQ	Bankruptcy	0
DLQ	Collections	3
DLQ	Deed in Lieu	4
DLQ	VA Mod Trial	0
DLQ	VA Mod Final	1
DLQ	Bankruptcy	
DLQ	Claims	
PITI	PITI	1

Understanding the Pipeline Screen

Loan Status

- Provides the current review status

Action Required Date

- This is when your documents are due

Days Until Due


- How many days do you have left to upload your documents to eMAQCSplus?
- Negative numbers indicate past due

Last Doc Upload Date

- This is the date of the last uploaded document

File Order Date

- The date is needed for the Quarter/Year column to populate, it is of no significance to you



Loan Status	Action Required Date	Days Until Due	Last Doc Upload Date	File Order Date
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Initial Docs to Vendor	06/17/2024	0	06/18/2024	02/01/2024
Pending Prelim Rpt Docs	06/27/2024	-8	06/18/2024	02/01/2024
Prelim Rpt PITI Docs to Vendor	06/20/2024	0		02/01/2024
Pending Initial Docs	06/22/2024	-13		02/01/2024
Pending FRP	07/03/2024	-2		02/01/2024
Pending Initial Docs	07/16/2024	11		02/01/2024
Initial Docs to Vendor	07/16/2024	0		02/01/2024
Pending Prelim Rpt Docs	07/10/2024	5		02/01/2024

Uploading Documents

Home - PFI QC

Home - Default / Misc. Servicing (PFI)

Upload

Loan Search

Forms

Change Password

PFI QCS Checklists/Worksheets

mpfMortgage Partnership Finance

eMAQCSplus

Syst

Servicer Navigation

Default - Servicer

QC Servicing - PFI Queue

PFI Pipeline - Open

PFI Pipeline - Closed

Administration

SMDU Servicer Working Queues

Miscellaneous Servicing

QC Servicing - PFI Pipeline - Open

Drag a column header and drop it here to group by that column

Export to Excel Clear Filters

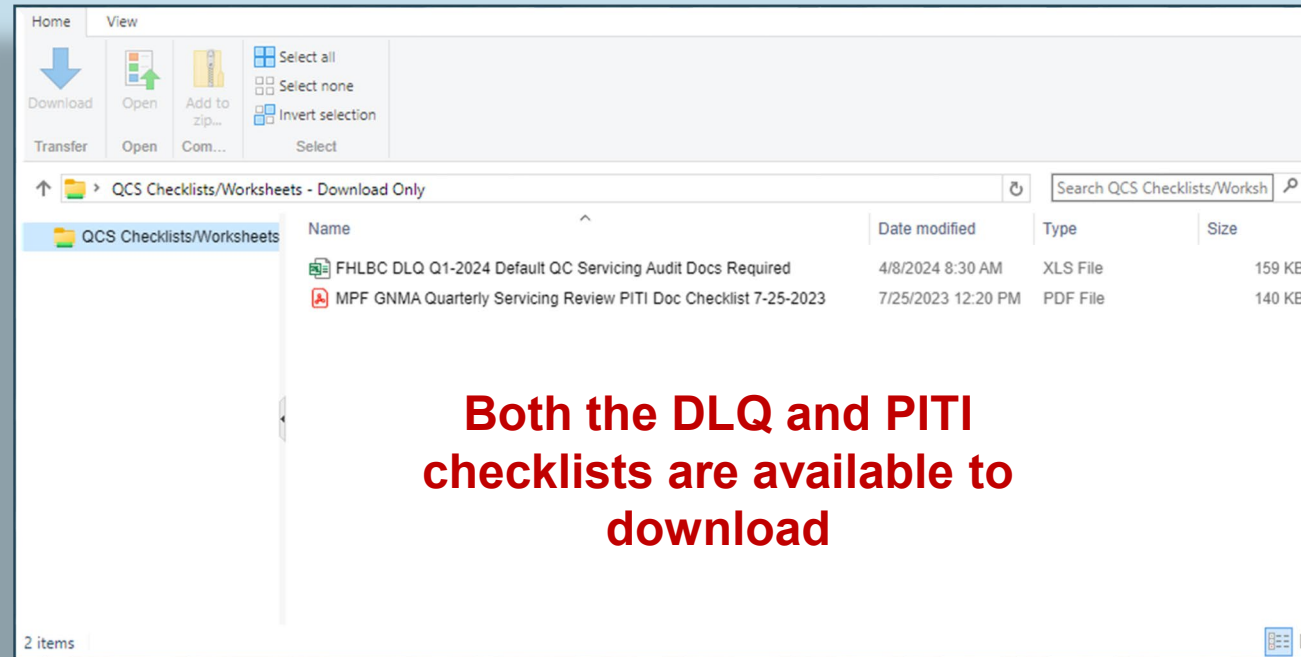
<input type="checkbox"/>	Menu	Quarter/Year	MPF Loan #	PFI Loan #	Loan Identifier	Review Period	Review Ty
<input type="checkbox"/>	≡	Q1-2024	1000261	1000261	200029	01/01/2024	DLQ
<input type="checkbox"/>	≡	Q1-2024	1000263	1000263	200031	03/01/2024	DLQ

The documentation checklists for each given quarter are found using the link at the top of your screen

Uploading Documents

Note: The DLQ checklist is an Excel document with tabs for each type of checklist

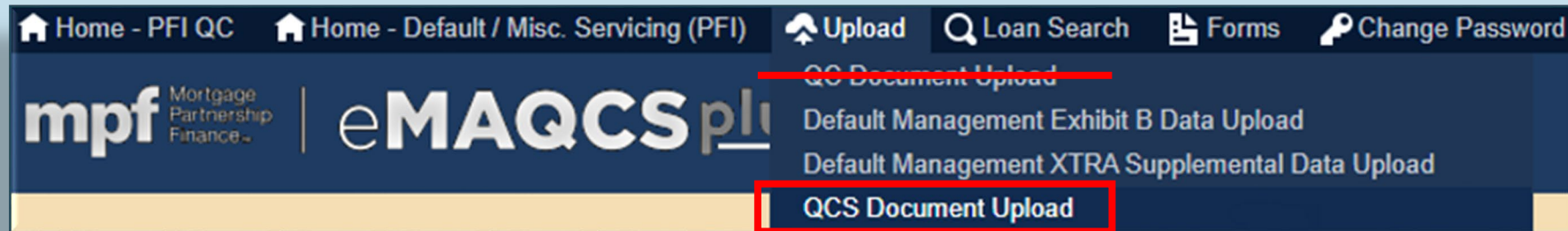
The DLQ checklists in the document correspond with the description in the Doc Request column



Documentation Uploads

QC Servicing review documents must now be uploaded using the new location dedicated to only QC Servicing Reviews

Documents should no longer be uploaded using the *QC Document Upload* option



The new document naming convention is as follows:

Loan Identifier_QCS_Document Name

Example: **1234567_QCS_Initial Docs**

New Pipeline Overview

New Process Flow

An email will be sent notifying you that the loans chosen for the new quarter are listed in eMAQCSplus

These loans will appear in your “open” pipeline

The same loan may appear in your open pipeline more than once:

- Requests for documentation for another month in the same quarter
- May be requests in multiple quarters
- Requests for both DLQ and PITI QC Servicing reviews

The *Loan Identifier* number keeps multiple requests independent of one another

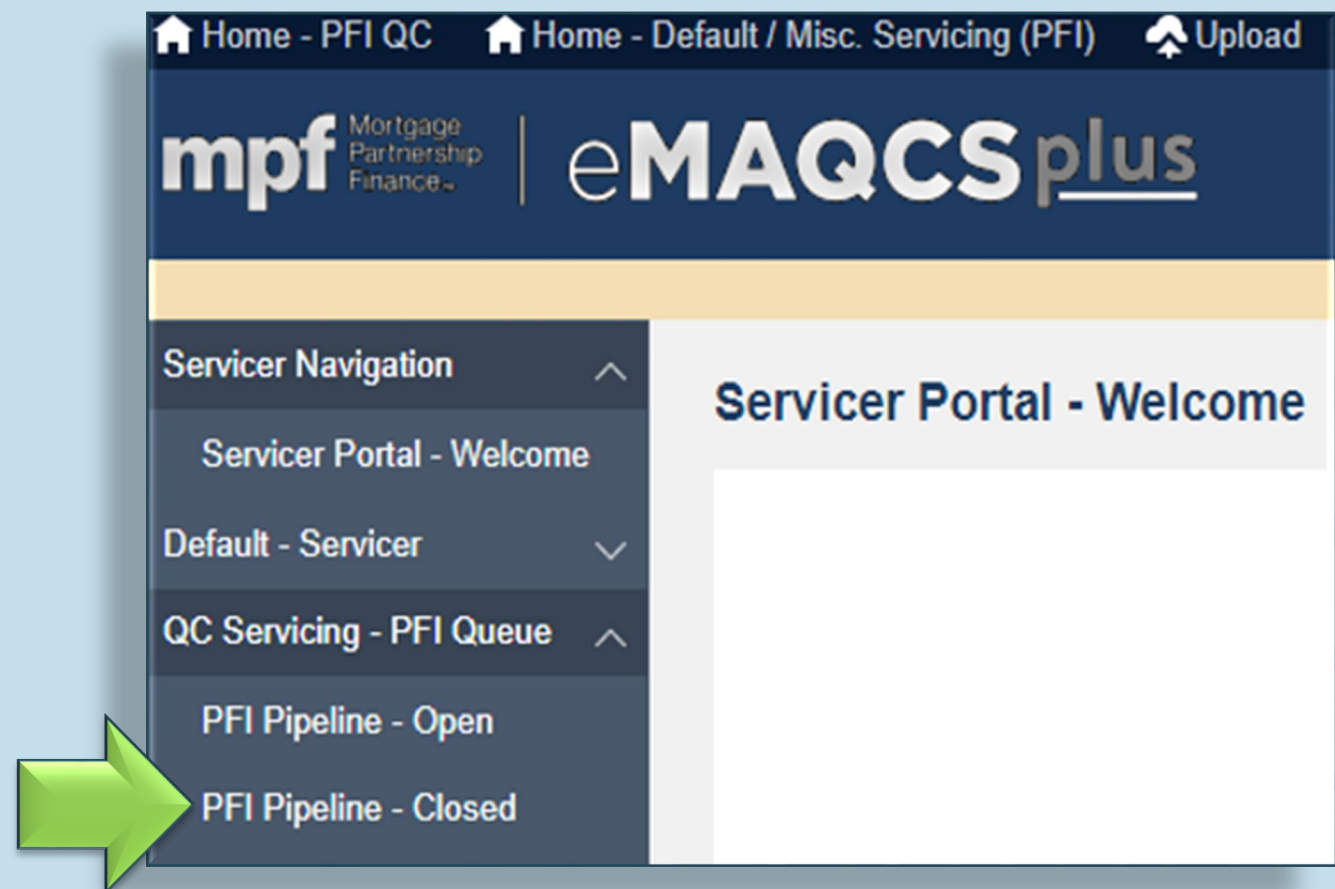
The pipeline in eMAQCSplus will be your status report throughout the quarter

Closed PFI Pipeline

PFI Pipeline - Closed

The new workflows in eMAQCSplus also includes a closed pipeline

This pipeline list includes all the MPF Government MBS loans that have closed QC servicing reviews



Closed Pipeline

mpf

eMAQCSplus

System Message: test

Service Navigation

Default - Service

QC Servicing - PFI Queue

PFI Pipeline - Open

PFI Pipeline - Closed

Administration

SMDU Service Working Queue

Miscellaneous Servicing

QC Servicing - PFI Pipeline - Closed

Drag a column header and drop it here to group by that column

Export to Excel

Clear Filters

	Month	Quarter/Year	MPF Loan #	PFI Loan #	Loan Identifier	Review Period	Doc Request	# of Initial Findings	# of Final Findings	File Closed Date	Loan Status	File Order Date
<input type="checkbox"/>	<input type="checkbox"/>	Q1-2024	1000230	1000230	200003					2024	Findings	03/01/2024
<input type="checkbox"/>	<input type="checkbox"/>	Q1-2024	1000230	1000230	200005					2024	Findings	03/01/2024
<input type="checkbox"/>	<input type="checkbox"/>	Q1-2024	1000237	1000237	200001					2024	Clear	03/01/2024
<input type="checkbox"/>	<input type="checkbox"/>	Q1-2024	1000238	1000238	200002					2024	Findings	03/01/2024
<input type="checkbox"/>	<input type="checkbox"/>	Q1-2024	1000256	1000256	200023					2024	Findings	02/01/2024
<input type="checkbox"/>	<input type="checkbox"/>	Q1-2024	1000259	1000259	200026					2024	Clear	02/01/2024
<input type="checkbox"/>	<input type="checkbox"/>	Q1-2024	1000266	1000266	200036					2024	Findings	02/01/2024

Review Period

Doc Request

02/01/2024

PITI

03/01/2024

Bankruptcy

02/01/2024

PITI

02/01/2024

Collections

01/01/2024

PITI

02/01/2024

PITI

03/01/2024

Preforeclosure

01/01/2024

Claims

These columns are repeated from the open pipeline screen. Information includes the timeframe the requested documents cover and what category of documents were requested for the review.

Closed Pipeline

There is useful information in your closed pipeline

of Initial Findings

- The total number of findings cited

of Final Findings


- The number of findings that remained (not cleared)

File Closed Date

- The date the file was closed

Loan Status

- Tells you if the file was closed with findings or if all findings were all cleared



# of Initial Findings	# of Final Findings	File Closed Date	Loan Status
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
1	1	06/03/2024	Findings
6	6	06/04/2024	Findings
1	0	06/03/2024	Clear
4	1	06/03/2024	Findings
1	1	06/07/2024	Findings
2	0	06/07/2024	Clear
5	5	07/01/2024	Findings
4	2	06/04/2024	Findings
2	2	06/07/2024	Findings

MPF Program Contacts

MPF Service Center

Phone - 877-345-2673

Email - MPF-Help@FHLBC.com

Hours - 8:30 AM to 4:30 PM CST

MPF Program Default Team

MPFDefaultServicing@fhlbc.com

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