

MPF Marketing Bulletin:

2021-22

Date:

October 5, 2021

Alert:

Clarification
New Policy
Policy Update
Reminder
Training Information

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Direct
MPF Government MBS
MPF Traditional
MPF Xtra®

Effective Date:

October 6, 2021

Colonial Savings: Update to Servicing File Delivery Website Login

REFERENCE:

In order to provide additional account security, Colonial Savings is implementing multi-factor authentication to its servicing file delivery website:

www.ColonialDirectExpress.com

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Effective Wednesday October 6, 2021, you will be prompted to update your password and register an email address in order to access your account.

Visit the [MPF Website](#) to review and register for upcoming complimentary [MPF Webinars](#).

If you should have any questions related to this change, please contact Catherine Smith at 817-665-9398 or Krystal Carey at 817-665-9321.

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