

**MPF Marketing Bulletin:**

2022-07

**Date:**

August 9, 2022

**Alert:**

Clarification  
New Policy  
Policy Update  
**Reminder**  
Training Information

**Audience:**

Compliance/Legal  
Program Management  
Origination  
Quality Control  
Servicing  
Underwriting

**Product:**

MPF Government MBS  
MPF Traditional  
MPF Xtra<sup>®</sup>

**Effective Date:**

August 9, 2022

**REFERENCE:**

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the [MPF Website](#) to review and register for upcoming complimentary [MPF Webinars](#).

**Follow Us**

## New MPF Program Resources Available!

In continued efforts to provide the best customer service and support, we have developed new MPF Program Job Aids to assist Participating Financial Institutions (PFIs) navigating the MPF Program. The Job Aids provide detailed instructions on common tasks when selling and servicing MPF loans.

The Job Aids are located under the 'Resources' tab of the MPF Website and are organized into the following areas of focus:

- Custody
- Servicing
- Default Management
- eMPF<sup>®</sup> Website
- Fannie Mae
- General

The Job Aids webpage will continue to evolve based on feedback received from PFIs. Click [here](#) to review the Job Aids webpage.

Is there a Job Aid you can't locate on a specific topic? Submit an idea for a future Job Aid through our MPF Program Excellence [online form](#).

Please contact the MPF Service Center by phone (877-345-2673) or email (MPF-Help@fhlbc.com) if you have any questions or concerns.

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