

**MPF Announcement:**

2025-37

**Date:**

April 28, 2025

**Alert:**

Clarification  
New Policy  
**Policy Update**  
Reminder  
Training Information

**Audience:**

Compliance/Legal  
Program Management  
Origination  
Quality Control  
**Servicing**  
Underwriting

**Product:**

**MPF Government MBS**  
**MPF Traditional**  
**MPF Xtra<sup>®</sup>**

**Effective Date:**

**Immediately (unless  
otherwise noted)**

## MPF Servicing - Delinquent Mortgage & Bankruptcy Status Report Updates

The MPF Program has updated the Delinquent Mortgage & Bankruptcy Status Report Instructions (Exhibit B). The changes include:

- Incorporated reporting requirements when the delinquency is due to a Major Disaster,
- Updated the required action codes and reporting descriptions to align with the current Loss Mitigation offerings,
- Removed outdated COVID-19 reporting requirements, and
- Updated the contact information for additional guidance, Servicers must email the MPF Provider at [MPF-Help@fhllbc.com](mailto:MPF-Help@fhllbc.com) for any questions or assistance needed when completing the Exhibit B.

### Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the MPF Website to review and register for upcoming complimentary [MPF Webinars](#).

### Follow Us



As a reminder, Servicers must submit the Exhibit B via eMAQCS@plus. To avoid the form being rejected, Servicers must follow the format requirements as provided for in the Exhibit B Instructions and pursuant to the requirements in the applicable MPF Servicing Guide.

To gain access to eMAQCSplus, please visit the [MPF Technology](#) webpage.

For additional information see Exhibit B: Delinquent Mortgage & Bankruptcy Status Report – Instructions. Visit the [Default Management Welcome Center](#) on the MPF Website, for additional resources on how to submit the Exhibit B.

For questions or assistance, please contact the MPF Service Center by using one of the following options:

- [MPF Customer Service Portal](#)
- Email: [MPF-Help@fhllbc.com](mailto:MPF-Help@fhllbc.com)
- Phone: (877) 345-2673

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