

MPF Announcement:

2025- 74

Date:

September 25, 2025

Alert:

Clarification
New Policy
Policy Update
Reminder
Training Information
Marketing Bulletin

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra®

Effective Date:

**Immediately (*unless
otherwise noted within*)**

MPF Traditional Servicing – Updated Requirements for Sending a Payment Reminder Notice

Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the MPF Website to review and register for upcoming complimentary [MPF Webinars](#).

The MPF Traditional Servicing Guide has updated the requirements for sending a payment reminder notice to a borrower by extending the time to send each notice from the 17th day of delinquency to the 20th day of the month.

For additional information, see MPF Traditional Servicing Guide 8.3.2 Contacting Borrowers.

For questions or assistance, please contact the MPF Service Center by using one of the following options:

- [MPF Customer Service Portal](#)
- Email: MPF-Help@fhlbc.com
- Phone: (877) 345-2673

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