

# MPF® Announcement

**MPF Announcement:**

2026-02

**Date:**

January 23, 2026

**Alert:**

**Clarification**  
New Policy  
Policy Update  
**Reminder**  
Training Information  
**Marketing Bulletin**

**Audience:**

Compliance/Legal  
Program Management  
Origination  
Quality Control  
**Servicing**  
Underwriting

**Product:**

MPF Government MBS  
MPF Traditional  
MPF Xtra®

**Effective Date:**

Immediately

**Reference**

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the MPF Website to review and register for upcoming complimentary [MPF Webinars](#).

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## Reminder: MPF Custodial Account Reconciliations Must Be Submitted in eMAQCS®plus

The MPF Program would like to remind Servicers that all custodial account reconciliation requests must be completed within [eMAQCSplus](#).

As [previously communicated](#), custodial account reconciliations are no longer processed via email, fax, or mail. eMAQCSplus provides a centralized, secure, and efficient way to manage the entire reconciliation process.

Within eMAQCSplus, Servicers can:

- Complete the most current custodial account reconciliation forms online
- Upload supporting documentation securely
- Communicate directly with the MPF Loan Accounting team through a centralized portal

All **new** custodial account reconciliation requests must be submitted through eMAQCSplus. Any **existing** requests initiated prior to this change should continue to be managed through the [MPF Customer Service Portal](#) until resolved.

### Access to eMAQCSplus

Servicers who do not have access to eMAQCSplus, please contact your institution's eMPF® Security Administrator to request access or update your credentials through the [eMPF website](#). Custodial account reconciliations are completed on the default management side of eMAQCSplus, and credentials must include default management access.

Servicers utilizing a sub-servicer, will need to grant them access to eMAQCSplus to perform the reconciliation on their behalf. Contact your sub-servicer for a list of contacts that need access.

## Additional Information

An [\*\*on-demand webinar\*\*](#) is available to review the reconciliation process and share best practices to help reduce remittance and reconciliation issues.

For assistance, contact the MPF Service Center via:

- [\*\*MPF Customer Service Portal\*\*](#)
- [\*\*MPF-Help@fhlbc.com\*\*](mailto:MPF-Help@fhlbc.com)
- Phone: (877) 345-2673

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