

MPF Announcement:

2026-02

Date:

January 23, 2026

Alert:**Clarification**

New Policy
Policy Update

Reminder

Training Information
Marketing Bulletin

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra[®]

Effective Date:

Immediately

Reminder: MPF Custodial Account Reconciliations Must Be Submitted in eMAQCS[®]plus

The MPF Program would like to remind Servicers that all custodial account reconciliation requests must be completed within [eMAQCSplus](#).

As [previously communicated](#), custodial account reconciliations are no longer processed via email, fax, or mail. eMAQCSplus provides a centralized, secure, and efficient way to manage the entire reconciliation process.

Within eMAQCSplus, Servicers can:

- Complete the most current custodial account reconciliation forms online
- Upload supporting documentation securely
- Communicate directly with the MPF Loan Accounting team through a centralized portal

All **new** custodial account reconciliation requests must be submitted through eMAQCSplus. Any **existing** requests initiated prior to this change should continue to be managed through the [MPF Customer Service Portal](#) until resolved.

Access to eMAQCSplus

Servicers who do not have access to eMAQCSplus, please contact your institution's eMPF[®] Security Administrator to request access or update your credentials through the [eMPF website](#). Custodial account reconciliations are completed on the default management side of eMAQCSplus, and credentials must include default management access.

Servicers utilizing a sub-servicer, will need to grant them access to eMAQCSplus to perform the reconciliation on their behalf. Contact your sub-servicer for a list of contacts that need access.

Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the MPF Website to review and register for upcoming complimentary [MPF Webinars](#).

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Additional Information

An [on-demand webinar](#) is available to review the reconciliation process and share best practices to help reduce remittance and reconciliation issues.

For assistance, contact the MPF Service Center via:

- [MPF Customer Service Portal](#)
- MPF-Help@fhlbc.com
- Phone: (877) 345-2673

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