

MPF® Traditional Product Investor Reporting



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# **Agenda**

- Remittance Types and the Reporting Cycle
- Monthly Reports
- Delinquent Loan and Bankruptcy Status Reporting
- Payoffs, Partial Payments and Curtailments
- The Turnaround Report Process
- Exception Clearing Reports
- Notifications
- Putting the Pieces Together









# Remittance Types and the Reporting Cycles



### **Remittance Types – At a Glance**

	Actual/Actual	Actual/Actual Single Remittance	Scheduled/Scheduled
Remittance Features	Funds are remitted anytime P&I payments, liquidations, and curtailments received (minus the servicing fee) exceeds \$2,500 within the P&I account.  On the first business day of each month, funds within the P&I account must be remitted.	All P&I payments, liquidations, and curtailments received (minus the servicing fee) are remitted by the 18 <sup>th</sup> of the following month.  If the 18 <sup>th</sup> falls on a weekend or holiday, funds must be remitted by the prior business day.	All P&I payments due, plus liquidations and curtailments received (minus the servicing fee) are remitted by the 18 <sup>th</sup> of the following month.  All scheduled P&I payments due are required to be remitted monthly, even if a borrower fails to make their payment.  If the 18 <sup>th</sup> falls on a weekend or holiday, funds must be remitted by the prior business day.





# The Reporting Cycle

- The activity cycle
  - ✓ Based on a calendar month.
- Accounting cut-off
  - ✓ Last calendar day of each activity month.
- Investor reporting calendars are found in the MPF Guides.
  - ✓ The MPF Traditional reporting calendar is found as Exhibit A under the Exhibits section of the MPF Guides.



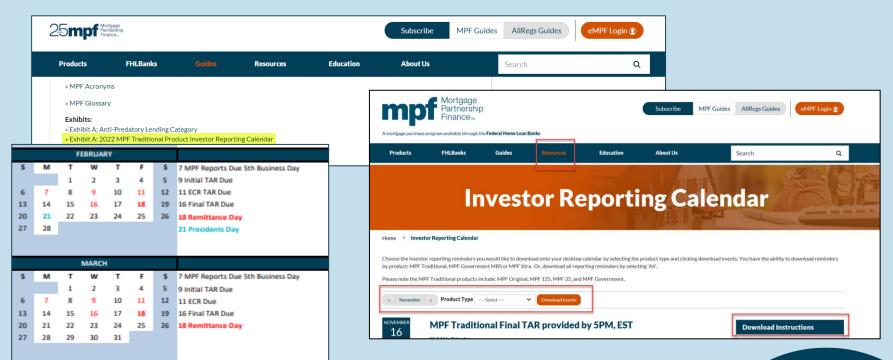




#### **Reporting Due Dates**

#### Need help keeping track of reporting due dates?

- MPF Traditional Product Investor Reporting Calendar (Exhibit A)
  - ✓ Located under the *Exhibits* section of the MPF Guides: <a href="https://www.fhlbmpf.com/mpf-guides/guides">https://www.fhlbmpf.com/mpf-guides/guides</a>









# **Monthly Reports**



#### **Investor Reporting Timelines**

#### **Due date for monthly reports**

#### **MPF Traditional Product Monthly Reports**

Monthly reports are due to Computershare no later than 5:00 p.m. ET on the **5**<sup>th</sup> business day of each month.

#### What reports are due?





# **Monthly Reports**

- Mortgage Loan Transaction Journal (Exhibits C or D Loan Level Reports)
  - Reports activity on a loan level basis.
  - Must be submitted monthly.
  - Uploaded to Computershare's ServicerConnect portal.
- Form SG300 Monthly Summary Report and Certification
  - Reconciles and summarizes loan count and principal balances with the trial balance of loans.
  - Must be submitted monthly.
  - Uploaded to Computershare's ServicerConnect portal.
- Exhibit B The Delinquent Mortgage and Bankruptcy
  Status Report
  - Submitted for loans that are 30+ days delinquent and for loans impacted by a borrower bankruptcy.
  - Submitted only when there are delinquent loans or bankruptcies to report.
  - Uploaded to the **eMAQCS®plus** delinquency management system.





# **Loan Level Activity Reporting**

Loan level reporting refers to the reporting activity on individual loans

- The Mortgage Loan Transaction Journal is available in two different formats:
  - ✓ ASCII File Format (**Exhibit C**)\*
  - ✓ Excel File (Exhibit D)\*
- Critical fields include:
  - ✓ Principal amount
  - ✓Interest amount
  - ✓ Note rate
  - √ Servicing fee amount
  - ✓ Next due date
  - √ Ending actual balance
  - ✓ Next payment due date (required even if the loan is liquidated)
  - √Curtailment amount/curtailment date
  - √ Liquidation amount/liquidation date
  - ✓ Action Code

\*Exhibits C and D are found in the Exhibits section of the MPF Guides





# **Loan Level Activity File Layouts**

This example shows the first page of the **ASCII Text File Layout** (Exhibit C).

Instructions are provided for proper completion.

#### mpf Mortgage Partnersh Electronic Transmission - ASCII Text File Layout (Exhibit C) Data Field Elements Required for Submission by File Data Field Field Format Mandatory Field # Field Name Position Field Type Comments Length Example or Optional Unit Code 001-002 'spaces" alpha numeric Leave blank MPF Loan Number 003-012 0123456789 alpha numeric Loan number assigned by MPF Mandatory Program Note: Loan Number should be right justified and filled with preceding zeros Borrower Name 013-032 John Smith alpha numeric Mandatory and last name P&I Constant 033-043 00000062430 numeric implied (2) decimal The contractual Principal and Interest Payment amount Indicates a stated in the Note P & I constant amount of Note Rate 044-049 numeric implied (4) decimal The interest rate on a Mandatory Mortgage Loan required by the 06.8750 Service Fee 050-055 numeric implied (4) decimal A fee retained by the Servicer Mandatory from the interest collected for a Indicates a service fee of Mortgage Loan, as 00.2500 compensation for Servicing such loan. Ending Actual Unpaid 056-066 00006602556 11 numeric implied (2) decimal Ending actual unpaid Principal Mandatory Principal Balance Balance on a Mortgage Loan Indicates an ending actual as of the investor cut-off date unpaid Principal Balance amount of \$66,025,56 "Mortgage Partnership Finance", "MPF", "MPF", "MPF", "MPF Xtra" and "eMAQCS" are registered trademarks of the Federal Home Loan Bank of Chicago. The "MPF Mortgage Partnership Finance" logo is a trademark of the Federal Home Loan Bank of Chicago. Revision Date 10/18/17 Exhibit C

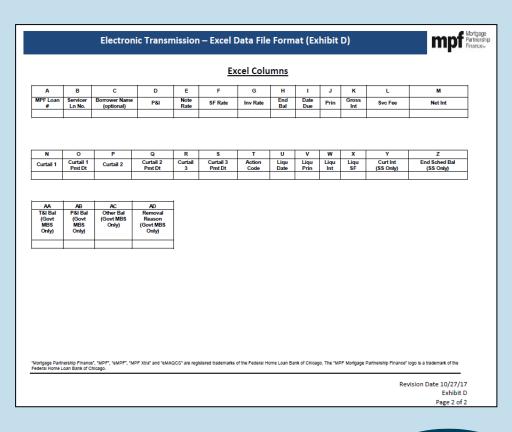




# **Loan Level Activity File Layouts**

As an alternative to the ASCII file, an Excel data file may be used to report loan level activity.

**Exhibit D** provides this format.

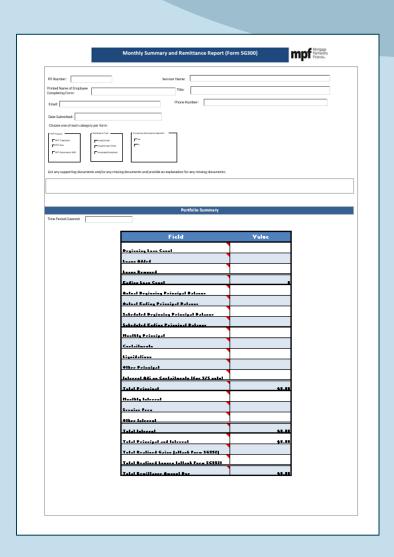




#### Form SG300

# Monthly Summary and Remittance Report

- Reconciles and summarizes loan count and principal balances with the trial balance of loans.
- Form SG300 form is found in the Glossary, Exhibits and Forms section of the MPF Guides.
- Due on the 5<sup>th</sup> business day of each month.







# **Naming Monthly Reporting Files**

It is critical to use the proper naming convention when uploading monthly reports

- Naming convention for loan level activity files:
  - ✓ Computershare provides Servicers with a unique file name which begins with the letter 'C' followed by a series of digits. Use that file name provided to your organization (example: c123456).
- Naming convention for Form SG300:
  - ✓PFI#\_SG300\_MMYYYYY (example: 1111\_SG300\_102023)
  - √The date should reflect the month and year of the upload.
- Exhibit B does not require a specific file name. Remember, Exhibit B is uploaded into eMAQCS®plus, not ServicerConnect.







# Delinquent Loan and Bankruptcy Reporting



# Monthly Reporting: Delinquencies and Bankruptcies

- By the fifth (5<sup>th</sup>) business day of each month, Servicers must also report any delinquent loans (30+ late) and loans impacted by a known bankruptcy on the <u>Delinquent</u> <u>Mortgage & Bankruptcy Status Report</u> (Exhibit B).
- All Exhibit B files must be uploaded into the eMAQCSplus default management system.
- Credential requests for eMAQCSplus are submitted via the MPF Website, <u>fhlbmpf.com</u>







### **Exhibit B**

• The required Exhibit B template (Excel format) with instructions is located in the *Glossary, Exhibits and Forms* section of the MPF Guide.







### **Exhibit B**

- The proper completion of Exhibit B is required to ensure a successful upload.
  - Use the Exhibit B template that is available in the MPF Guide.
  - Do not omit data from required fields.
  - Do not enter invalid data into a column that requires a date.
    - ✓ All date fields should show an actual date, not N/A or NA, etc. If no date to report and field is not required, leave blank.
  - Make sure the MPF Loan Number is correct.
  - Exhibit B must continue to be submitted monthly for each delinquent loan even if there has been no change to the delinquency status code.
  - The Servicer must report the one delinquency reason code that most accurately describes the circumstance that appears to be the primary contributing cause for the delinquency.



Chicago



# Payoffs, Partial Payments, and Curtailments



# **Liquidation/Payoff Calculations**

- Interest on liquidations is calculated using the 360/365 method.
- Interest for the full month is calculated using 30 days (360-day year).
- Interest owed for a partial month is counted from the first day of the month through the day prior to payoff. The day of payoff is not included in the per diem amount.

**Backdated payments are not permitted.** 







# **Partial Payments**

- Partial payments are not to be applied to the borrower's mortgage until enough additional funds are received to make a full monthly payment. (PITI)
- Partial payment funds held by the Servicer should be deposited to the T&I custodial account or an unapplied funds account until the full monthly payment is received.







#### **Curtailments**

# Curtailments are additional funds applied to pay down the principal balance of a loan

- Loans must be current before applying curtailment funds.
  - ✓ If loan is delinquent, or a payment is due, funds are first applied to the bring the loan current and/or make the payment.
- The interest portion of the next installment due is calculated on the unpaid balance (UPB) of the loan, **after** the application of the curtailment.
- For reporting purposes, the curtailment date always reverts back to the monthly payment due date it follows.
- Curtailments do not delay the next payment due date or reduce the next monthly payment.
- Curtailments of more than 10% of the principal balance may be considered for a recast, allowing for a lower monthly P&I payment versus a shorter loan term.
  - ✓ Recast documentation must be forwarded to <a href="MPFLoanAccounting@fhlbc.com">MPFLoanAccounting@fhlbc.com</a> for review and approval.
  - ✓ Computershare cannot make payment updates until notified of the approval.





#### **Curtailment Scenario**

Katie made her monthly payment on September 1<sup>st</sup> and a \$200 curtailment on September 15<sup>th</sup>. On September 28<sup>th</sup> she made her October payment along with another \$200 curtailment. Which of the following are the correct way/ways to report the curtailment dates?

- a. Date the September 15 curtailment September 1
- b. Date the September 15 curtailment September 15
- c. Date the September 28 curtailment October 1
- d. Date the September 28 curtailment September 1









# **The Turnaround Report Process**



# **Reporting Process**

#### What is Computershare's Role?

- Loan transaction processing, review of monthly reports.
- Initial and Final Turnaround Report (TAR) delivery and preparation.
- Exception Clearing Report (ECR) processing.
  - ✓ ECRs are submitted only to correct errors made by the Investor.







### **The Turnaround Report Process**

Computershare reviews the monthly reports to determine if there are any discrepancies between the Servicer's and the Investor's data.

- Results of this review are provided on an Initial Turnaround Report (iTAR).
- Exception Clearing Reports (ECRs) note any corrections that the Servicer feels the Investor must make to their data.
- A Final Turnaround Report (fTAR) is provided by Computershare to summarize final monthly activity.

Type of Report	Due or Received
Initial Turnaround Report (iTAR) provided by Computershare	Computershare will provide within two business days of receiving monthly reports
Exception Clearing Report (ECR) due to Computershare(when applicable)	If required, ECRs are due by Noon ET by the date noted on the MPF Traditional Investor Reporting Calendar (Exhibit A).
Final TAR provided by Computershare	Computershare provides a Final TAR by 5 p.m. ET as of the date noted on the MPF Traditional Investor Reporting Calendar (Exhibit A).





# **iTAR Layout**

**Computershare** 

SERVICER TURNAROUND - INITIAL REPORT Servicer Number -Cycle Date - 12/01/2016 Run Date 12/09/2016 6:05PM

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		Nbr ( Mont		oan Nbr	P&I	Note Rate	Serv Fee Rate	Prin Amt	Interest Amt	Curt Amt	Curt Int		Liq \mt	Act End Bal	Sch End Bal	BorrNext Due Date		Act Code
Γ	MPF Program																	
	Investor Servicer Difference	2 e			599.55 599.55 0.00		0.25	173.11 173.27 -0.16	408.67 408.51 0.16	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	85,459.54 85,427.60 31.94		11/01/16 11/01/16		o
Т	Investor Servicer Difference	2 e		<del></del>	725.04 725.04 0.00		0.25	299.66 298.84 0.82	393.87 394.63 -0.76	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00	151,540.57 151,837.50 -296.93	150,945.59 151,240.66 -295.07			0
ı	Investor Servicer Difference	1 e			1,523.22 1,523.22 0.00		0.25	652.48 652.48 0.00		-1,000.00 -1,000.00 0.00	-2.71 0.00 -2.71	0.00 0.00 0.00	0.00 0.00 0.00	322,504.48 322,507.19 -2.71	321,854.71 321,857.43 -2.72			0
	Total Loa	ın Dif	ferences	· · · · · ·	3			0.66	-0.60	0.00	-2.71	0.00	0.00	-267.70	-265.52			
١										Sumi	mary Report							
					oan Ont		Prin Amt	I	Interest Amt	Curt Amt	Curt Int	Prin Adj Amt		Liq Amt	Act End Bal	Sc En Ba	d	
ı									MPF Program	1								
	Investor				1,437	1,030	,602.92	9	65,052.91	99,033.47	143.98	0.19	2,013,	438.59 288,	809,213.98	287,198,	652.32	
1	Servicer				1,437	1,030	,602.26	9	65,053.43	99,033.47	0.00	0.00	2,026,	168.68 288,	809,481.68	287,198,	917.84	
1	Total Dif	feren	ces				0.66	5	-0.52	0.00	143.98	0.19	-12,	730.09	-267.70	-	265.52	

How many months has this item been on the report?

Does the Investor information match the Servicer information? If not, where's the difference?





# **Initial Turnaround Reports**

	Servicer Turnaround Initial Report															
	Cycle Date 11/01/2004															
11111	XYZ	Credit Union	1		* <del>\</del> {											
	# of	Loan	P&I	Note	ServFee	Prin	Interest		Curtint	<b>PrinAd</b> j	Liq	ActEnd	SchEnd	BorrHext	Paid in	Αc
ľ	Mo.	Hbr	Amt	Rate	Rate	Amt	Amt	Amt	Amt	Amt	Amt	Bal	Bal	DueDate	<b>FullDate</b>	Cd
Investor	2	0000666666	1,069.53	7.5000	0.2500	445.15	603.57	.00	0.00	0.00	.00	99,455.25	0.00	11/01/2004		_
Servicer		6666	1,069.53	7.5000	0.0000	445.15	624.38	.00	0.00	0.00	.00	99,455.25	0.00	11/01/2004		
Differen	ce					0.00	-20.81	0.00	0.00	0.00	0.00	0.00	0.00			
Investor	1	0000444444	656.48	5.3750	0.2500	0.00	180.24	.00		0.00	75,507.84	0.00	0.00		10/18/200	4 60
Servicer	-	4444	656.48	5.3750	0.2500	0.00	190.84	0.00		0.00	75,507.84	0.00	0.00	11/01/2004	10/18/200	4 60
Differen	ce					0.00	-10.60	0.00		0.00	0.00	0.00	0.00			
Investor	1	0000777777	646.50	6.2500	0.2500	99.62	525.00	.00		0.00	.00	104,900.38	0.00	12/01/2004		
Servicer		7777	646.50	6.2500	0.2500	0.00	0.00	0.00		0.00	.00	105,000.00	0.00	12/01/2004		_
Differen	ce					99.62	525.00	0.00		0.00	0.00	-99.62	0.00			

- 1. The Servicer did not net the servicing fee out from the interest.
- 2. When the loan was paid off, an extra day of interest appears to have been collected.
- 3.The 1<sup>st</sup> payment due date may have been reported incorrectly the Investor was expecting a payment and the Servicer didn't report one.





### **Reporting Errors**

#### **Common Reporting Errors**

- Incorrect investor (MPF) loan number
- Incorrect borrower next due date reported
- Incorrect curtailment date (should be the payment date the curtailment follows, not the transaction date).
- Failure to report an Action Code and date on liquidated loans.
- Failure to report a next payment due date on liquidated loans.
- Reporting interim interest or interest collected from the borrower at closing (these funds are not due MPF).
- If a modification is processed and the MPF Provider is not notified, the Servicer and the Master Servicer's P&I constant will differ and will be noted on the TAR.





# **Exceptions**

# Many exceptions are created at the time the loan is initially placed on the system.

- iTARs will show differences between:
  - P&I constant
  - Note rate
  - Ending principal balance
  - Next due date
- How to avoid these exceptions:
  - Have an audit process in place to verify that loan data entered into your servicing system is accurate.
  - At the time a loan is boarded, ensure that the balance and payment due date matches what was reported at the time the loan was sold into the program.







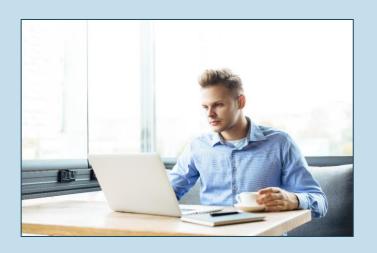
# **Exception Clearing Reports**



# **Exception Clearing Reports (ECR)**

The Servicer is responsible for completing the ECR whenever a correction needs to be made on the Investor's system.

Corrections that Servicers are responsible for making do not require the completion/submission an ECR.

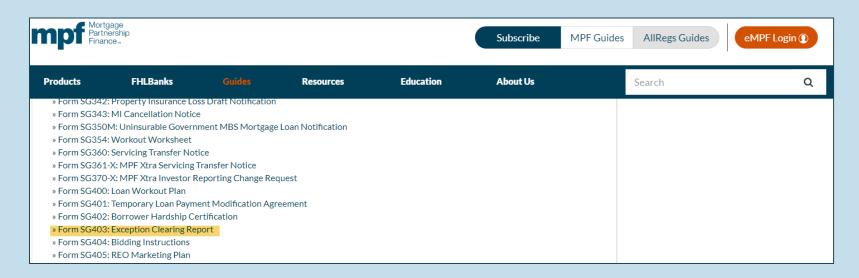






# **The Exception Clearing Report**

The ECR (Form SG403) is found under the *Forms and Exhibits* section of the MPF Guides: <a href="https://www.fhlbmpf.com/mpf-guides/guides">https://www.fhlbmpf.com/mpf-guides/guides</a>







# **The Exception Clearing Report**

Printe Title: Phon	Printed Name of Employee Completing Form:  Title: Loan Servicing Rep  Phone Number: 312.444.4444  Choose on of each categories per form:  Remittance Type:  Actual/Actual  Actual/Actual Single  Scheduled/Scheduled			Product MPF Tra	Date Submitted:	es@myemail.com			*IF NO MPF E	XCEPTIONS: F	C
МР	PF Loan Number	Exception	Туре Ех	cception Date	Explar	nation of Difference		Next Due Date Liquidation Dat		Scheduled Ending Balance	,
ımber of Months	Supporting Documenta Required (i.e. Amortization So Tab)	tion . Loan	urtailment 1	Amount Cu	rtailment Date 1	Curtailment Amount 2	Curt	tailment Date 2	Curtailment Amount 3	Curtailment Date	Date Entered





### Features of the ECR

#### **Dropdown options for easy selection**

MPF/Servicer	Exception Type	~	
	Payment Error Curtailment Error Payoff Error Missing Loan Amortization Schedule		

### An amortization schedule template

ı												
Payment Date	Begin Sched B	al Int Rate	SF Rate	Payment	Gross Int	Service Fee	Net Int	Principal	Curtailment Amt	Curt Int	Ending Sched Ba	Ending Act Ba
6 5/1/2018	\$ 84,543.0	7 0.03500	0.00250	\$ 847.85	\$ 246.58	\$17.61	\$ 228.97	\$ 601.27	\$ 200.00	\$ 0.58	\$ 83,741.22	\$ 83,741.22
6 6/1/2018	\$ 83,741.2	2 0.03500	0.00250	\$ 847.85	\$ 244.25	\$17.45	\$ 226.80	\$ 603.60			\$ 83,137.62	\$ 83,137.62
Payment Date	Begin Act Bal	Int Rate	SF Rate	Payment	Gross Int	Service Fee	Net Int	Principal	Curtailment Amt Curt Int Ending Act Bal			
6 5/1/2018	\$ 84,543.0	7 0.03500	0.00250	\$ 847.85	\$ 246.58	\$17.61	\$ 228.97	\$ 601.27	\$ 200.00		\$ 83,741.80	
6 6/1/2018	\$ 83,741.8	0.03500	0.00250	\$ 847.85	\$ 244.25	\$17.45	\$ 226.80	\$ 603.60	\$ -		\$ 83,138.20	
6 7/1/2018	\$ 83,138.2	0.03500	0.00250	\$ 847.85	\$ 242.49	\$17.32	\$ 225.17	\$ 605.36	\$ -		\$ 82,532.84	
Payment Date	Begin Sched B	al Int Rate	SF Rate	Payment	Gross Int	Service Fee	Net Int	Principal	Curtailment Amt	Curt Int	Ending Sched Ba	Ending Act Ba
	66 5/1/2018 66 6/1/2018 Payment Date 66 5/1/2018 66 6/1/2018 67/1/2018	Payment Date Begin Sched Be 6 5/1/2018 \$ 84,543.0* 66 6/1/2018 \$ 83,741.2* Payment Date Begin Act Bal 66 5/1/2018 \$ 84,543.0* 66 6/1/2018 \$ 83,741.8* 66 7/1/2018 \$ 83,138.2*	Payment Date   Begin Sched Bal   Int Rate   5/1/2018   \$ 84,543.07   0.03500	Payment Date   Begin Sched Bal   Int Rate   SF Rate   5/1/2018   \$ 84,543.07   0.03500   0.00250   66   6/1/2018   \$ 83,741.22   0.03500   0.00250    Payment Date   Begin Act Bal   Int Rate   SF Rate   5/1/2018   \$ 84,543.07   0.03500   0.00250   66   6/1/2018   \$ 83,741.80   0.03500   0.00250   66   7/1/2018   \$ 83,138.20   0.03500   0.00250	Payment Date   Begin Sched Bal   Int Rate   SF Rate   Payment   5/1/2018   \$ 84,543.07   0.03500   0.00250   \$ 847.85   66 6/1/2018   \$ 83,741.22   0.03500   0.00250   \$ 847.85   Payment Date   Begin Act Bal   Int Rate   SF Rate   Payment   5/1/2018   \$ 84,543.07   0.03500   0.00250   \$ 847.85   66 6/1/2018   \$ 83,741.80   0.03500   0.00250   \$ 847.85   66 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 8	Payment Date   Begin Sched Bal   Int Rate   SF Rate   Payment   Gross Int   5/1/2018   \$ 84,543.07   0.03500   0.00250   \$847.85   \$246.58   66 6/1/2018   \$ 83,741.22   0.03500   0.00250   \$847.85   \$244.25      Payment Date   Begin Act Bal   Int Rate   SF Rate   Payment   Gross Int   5/1/2018   \$84,543.07   0.03500   0.00250   \$847.85   \$246.58   66 6/1/2018   \$83,741.80   0.03500   0.00250   \$847.85   \$244.25   \$66   7/1/2018   \$83,138.20   0.03500   0.00250   \$847.85   \$242.49   \$847.85	Payment Date   Begin Sched Bal   Int Rate   SF Rate   Payment   Gross Int   Service Fee   5/1/2018   \$ 84,543.07   0.03500   0.00250   \$ 847.85   \$ 246.58   \$17.61   \$ 6 6/1/2018   \$ 83,741.22   0.03500   0.00250   \$ 847.85   \$ 244.25   \$17.45   \$ 84,543.07   0.03500   0.00250   \$ 847.85   \$ 246.58   \$17.61   \$ 84,543.07   0.03500   0.00250   \$ 847.85   \$ 246.58   \$17.61   \$ 6 6/1/2018   \$ 83,741.80   0.03500   0.00250   \$ 847.85   \$ 244.25   \$17.45   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 84.585   \$ 17.61   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 17.32   \$ 6 7/1/2018   \$ 17.455   \$	Payment Date Begin Sched Bal Int Rate SF Rate Payment Gross Int Service Fee Net Int \$ 16.6 5/1/2018 \$ 84,543.07 0.03500 0.00250 \$ 847.85 \$ 246.58 \$17.61 \$ 228.97 \$ 16.6 6/1/2018 \$ 83,741.22 0.03500 0.00250 \$ 847.85 \$ 244.25 \$ 17.45 \$ 226.80 \$ 17.61 \$ 1.0000000000000000000000000000000000	Payment Date   Begin Sched Bal   Int Rate   SF Rate   Payment   Gross Int   Service Fee   Net Int   Principal   \$ 4,543.07   0.03500   0.00250   \$ 847.85   \$ 246.58   \$ 517.61   \$ 228.97   \$ 601.27   \$ 6 6/1/2018   \$ 83,741.22   0.03500   0.00250   \$ 847.85   \$ 244.25   \$ 517.45   \$ 226.80   \$ 603.60   \$ 847.85   \$ 244.25   \$ 6 6/1/2018   \$ 84,543.07   0.03500   0.00250   \$ 847.85   \$ 246.58   \$ 817.61   \$ 228.97   \$ 601.27   \$ 6 6/1/2018   \$ 83,741.80   0.03500   0.00250   \$ 847.85   \$ 244.25   \$ 817.45   \$ 226.80   \$ 603.60   \$ 6 7/1/2018   \$ 83,138.20   0.03500   0.00250   \$ 847.85   \$ 242.49   \$ 817.32   \$ 225.17   \$ 605.36	Payment Date Begin Sched Bal Int Rate 5/1/2018 \$ 84,543.07 0.03500 0.00250 \$ 847.85 \$ 244.25 \$17.61 \$ 228.97 \$ 601.27 \$ 200.00 \$ 6 6/1/2018 \$ 83,741.22 0.03500 0.00250 \$ 847.85 \$ 244.25 \$17.45 \$ 226.80 \$ 603.60 \$ 200.00	Payment Date   Begin Sched Bal   Int Rate   SF Rate   Payment   Gross Int   Service Fee   Net Int   State   St	Payment Date   Begin Sched Bal   Int Rate   SF Rate   Payment   Service Fee   Net Int   Principal   Curtailment Amt   Curt Int   Ending Sched Bal   Service Fee   Service Fee   Net Int   Service Fee   Service Fee

Instructions Exception Request Form Amortization Schedule Examples (+)





# **Uploading ECRs**

Like loan level activity files, ECRs require a specific naming convention

- Naming convention for ECRs
  - ✓ ECR\_File Name\_MMYYYY
  - **✓** An ECR does not have to be submitted if there are no Computershare exceptions to correct.

**Example:** ECR\_c123456\_MMYYYY

Computershare provides Servicers a file name which begins with the letter 'C' followed by a series of digits.

c123456 shown above is an example only.







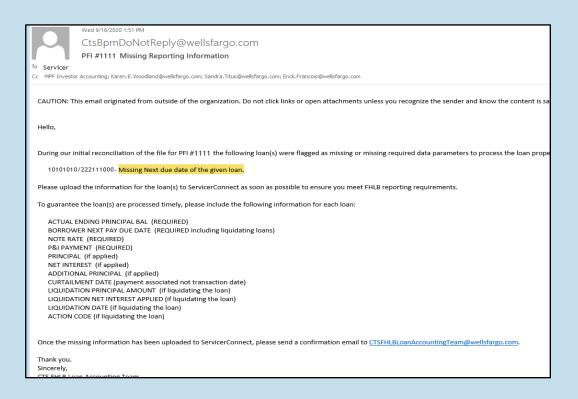
## **Notifications**



# **Notifications - Missing Information**

Notifications are sent to Servicers when a loan that was expected to be reported is missing or, when a reported loan is missing crucial data.

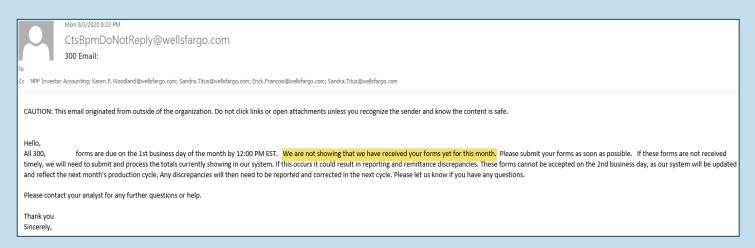
This example points out a loan that is missing a next payment due date.





# **Notifications - Reports Not Received**

- Loan Level Activity files and Form SG300 are due by the fifth business day of each month (by 5:00 PM ET).
- When not received on time, this notification will be sent.\*







# **Putting the Pieces Together**



### Final TAR vs. Form SG300

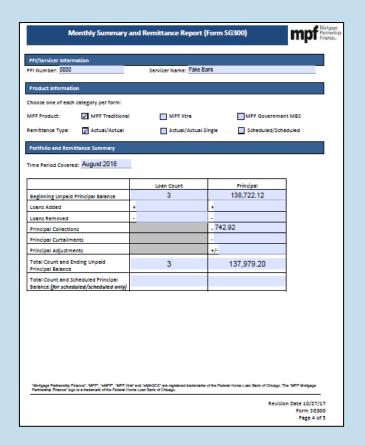
#### The Final TAR should be reconciled with Form SG300

SERVICER TURNAROUND - FINAL REPORT Servicer Number - 0000 Cycle Date - 09/01/2018									Run I	Date 09/13/	'2018 4:52PM		
Nbr Of Months	Loan Po Nbr	&I Note Rate		Prin Amt	Interest Amt	Curt Amt	Curt Int	Prin Adj Amt	Liq Amt	Act End Bal	End End	BorrNext Due Date	Paid in Ac Full Cod Date
Fake Ban	k				MPF Program		_						
Difference	o	0.00	00.00										
Total Loan Differe	ences												
							D						
						Summary							
	Loan Cnt		Prin Amt		Amt	Curt Amt	Curt Int	Prin Adj A		Liq Amt	Act End Bal	Sc En Ba	d
0000	Fake Ban				MPF Program								
Investor		3	742.92		764.80	0.00	0.00	0.0		0.00	137,979.20		0.00
Servicer		3	742.92		764.81	0.00	0.00	0.0		0.00	137,979.20		0.00
Total Differences			0.00		-0.01	0.00	0.00	0.0	00	0.00	0.00		0.00
Remittance Summary:	Ending Loan CC Total Principal: Total Net Inter Cash Adjustme Net Realized Lc Non Supp Com Prepayment Pe Int Adj- Non Ad Remittance	: est: ent: oss/- Gain p Int: nalty Amo	ount:		3 742.92 764.80 0.00 0.00 0.00 0.00 0.00								
Confidential													Page 1 of 1





# Form SG300 Example



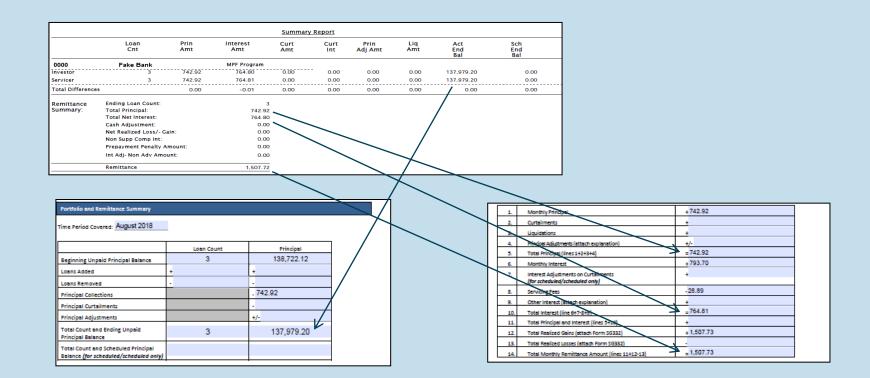
Monthly Summary and Remittance Report (Form SG300)										
	al/actual and actual/actual single remittance ed/scheduled remittance type, enter the sch	types, enter the actual amount collected (file/tape). For the eduled amount due.								
1.	Monthly Principal	+742.92								
2.	Curtailments	+								
3.	Liquidations	+								
4.	Principal Adjustments (attach explanation)	+/-								
5.	Total Principal (lines 1+2+3+4)	= 742.92								
6.	Monthly Interest	+793.70								
7.	Interest Adjustments on Curtailments (for scheduled/scheduled only)	•								
8.	Servicing Fees	-28.89								
9.	Other Interest (attach explanation)	+								
10.	Total Interest (line 6+7-8+9)	± 764.81								
11.	Total Principal and Interest (lines 5+10)	+								
12.	Total Realized Gains (attach Form SG332)	+ 1,507.73								
13.	Total Realized Losses (attach Form SG332)									
14.	Total Monthly Remittance Amount (lines 114	±1,507.73								
	ents/Supporting Documentation									
	Are supporting documents attached? Yes No  List any supporting documents and/or any missing documents and provide an explanation for any missing documents:  ———————————————————————————————————									
Employe	e Information									
By subm	itting this form, I certify that the information	n contained herein is true and accurate.								
Printed I	Name of Employee Completing Form: Jenni	fer Doe								
Title: Se	ervicing Manager	Email:								
Phone N	umber:	Date Submitted:								
"Mortgage Parbarahip Finance", MPF", "MBFF", "MPF Xton" and "MMACCO" are registand trademarks of the Federal Home Loan Bank of Chicago. The "MPF Mortgage Fartmaning Finance" logs is a trademark of the Federal Home Loan Bank of Chicago.										
		Revision Date 10/27/1	7							
		Form SG30	10							
		Page 3 of	5							

Let's see how Form SG300 can be compared with the Final TAR...





### Final TAR vs SG300







# **Late Monthly Reports**

- Each occurrence of a late or incomplete monthly accounting and investor reporting report(s) or electronic transmission will be subject to a late reporting fee.
  - ✓ A report is considered late if it is incomplete or not filed by the investor reporting calendar due date.
- A written notice of noncompliance will be sent for all instances of late reporting.
- Late fees will be assessed using an escalating scale that is based on the number of late and/or incomplete reports or transmissions in the most recent consecutive 12month period.
- Late default reporting is assessed using an escalating scale that is based on the number of late and/or incomplete reports or transmissions in the most recent consecutive 12-month period.





# **MPF Program Information**

#### **MPF Investor Reporting**

MPFInvestorAccounting@fhlbc.com

#### **MPF Service Center**

MPF Customer Service Portal

Phone - 877-345-2673

Email - MPF-Help@fhlbc.com

Hours - 8:30 AM to 4:30 PM CT





# **MPF Program Information**

Servicing Training Team email: <a href="mailto:MPFServicingTraining@fhlbc.com">MPFServicingTraining@fhlbc.com</a>

De Roberts <u>droberts@fhlbc.com</u> 312-565-5289





### ServicerConnect Contacts

### **Technical Support**

• Email: <a href="mailto:ctslink.customerservice@computershare.com">ctslink.customerservice@computershare.com</a>

### **ServicerConnect Support**

- Email: <u>servicerconnect@computershare.com</u>
- For loan level issues contact your Computershare Analyst







# Thank you!

Questions?

