

MPF Announcement:

2025-48

Date:

June 16, 2025

Alert:

Clarification

New Policy
Policy Update
Reminder
Training Information

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra[®]

Effective Date:

**Immediately (unless
otherwise noted within)**

MPF Traditional Servicing – Major Disaster Policy Clarification

As a follow up to the guidance published in [MPF Announcement 2025-23](#), the MPF Traditional Servicing Guide was updated to provide clarity regarding disaster eligibility.

For additional information, please refer to the following MPF Traditional Servicing Guide Sections:

- 8.5 Major Disaster Assistance
- 8.5.2 Offering Assistance to the Borrower

As a reminder, Servicers that are servicing MPF Traditional Government Loans must follow the disaster relief policies issued by the applicable government agency.

For questions or assistance, please contact the MPF Service Center by using one of the following options:

- [MPF Customer Service Portal](#)
- Email: MPF-Help@fhlbc.com
- Phone: (877) 345-2673

Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the [MPF Website](#) to review and register for upcoming complimentary [MPF Webinars](#).

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