

MPF® Announcement

**MPF Announcement:**

2026-01

Date:

January 12, 2026

Alert:**Clarification**

New Policy

Policy Update

Reminder

Training Information

Marketing Bulletin**Audience:**

Compliance/Legal

Program Management

Origination

Quality Control

Servicing

Underwriting

Product:**MPF Government MBS****MPF Traditional****MPF Xtra®****Effective Date:**

Immediately

Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the MPF Website to review and register for upcoming complimentary [MPF Webinars](#).

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MPF Quality Control – eMAQCS®plus Reminders

As previously [announced](#), the MPF Quality Control (QC) process within eMAQCSplus has been enhanced to improve transparency, efficiency, and communication throughout the QC review lifecycle.

These enhancements include:

- A simplified three-level exception severity structure
- An updated QC review workflow, including severity reclassification during the rebuttal process.
- Clearer exception status definitions to improve visibility into where items are within the review process.
- Enhanced two-way communication tools at both the loan and exception levels.

As a result of these changes, PFIs may now be required to engage more actively in eMAQCSplus to respond to exception and monitor statuses.

In addition to the detailed guidance available in the [eMAQCSplus PFI User Manual](#), we are providing [eMAQCS®plus and MPF Quality Control FAQs](#) to help users better navigate these updates and address common questions related to the revised workflow.

We encourage all users to review the FAQs and ensure familiarity with the enhanced QC process to avoid delays in exception resolution. For assistance, contact the MPF Service Center via:

- [MPF Customer Service Portal](#)
- Email: MPF-Help@fhlc.com
- Phone: (877) 345-2673

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