

# MPF® Applications

## Login Instructions

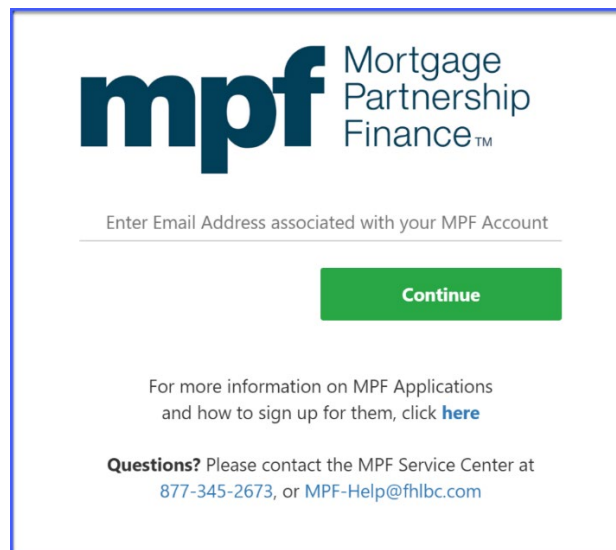


# MPF® Applications – Login Instructions

**After October 5, 2024, and before you log in for the first time:**

- Clear your internet browser's cache/cookies to prevent login issues.
- Update your bookmarks for eMPF and/or the MPF Customer Service Portal with the following URLs:
  - eMPF: <https://www.empf.com>
  - MPF Customer Service Portal: [https://fhlbc.service-now.com/csm/login\\_with\\_sso.do?glide\\_sso\\_id=637ab95b1b741ad869168661604bcb9d](https://fhlbc.service-now.com/csm/login_with_sso.do?glide_sso_id=637ab95b1b741ad869168661604bcb9d)

1. Navigate to the login page for the MPF Application you would like to access:
  - eMPF®: <https://www.empf.com>
  - MPF Customer Service Portal: [https://fhlbc.service-now.com/csm/login\\_with\\_sso.do?glide\\_sso\\_id=637ab95b1b741ad869168661604bcb9d](https://fhlbc.service-now.com/csm/login_with_sso.do?glide_sso_id=637ab95b1b741ad869168661604bcb9d)
2. The same login page will appear for the MPF Applications listed above. Enter the email address associated with your MPF Account (the same email address you used during the registration process). Click the **Continue** button.



**mpf** Mortgage Partnership Finance™

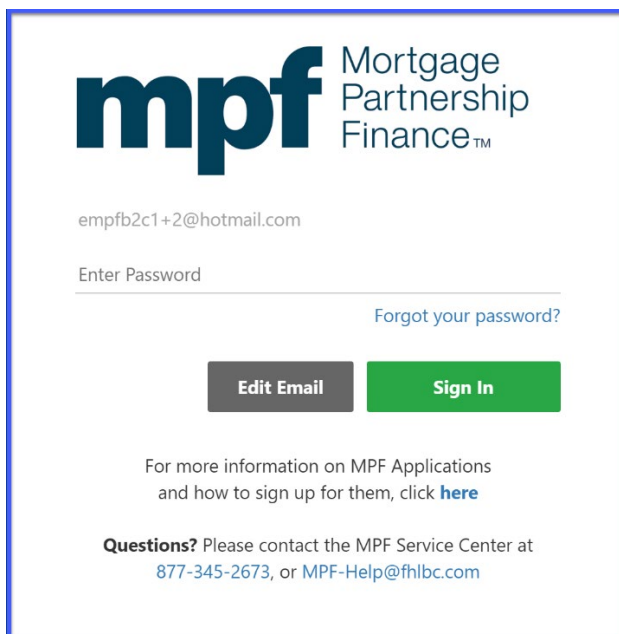
Enter Email Address associated with your MPF Account

**Continue**

For more information on MPF Applications and how to sign up for them, click [here](#)

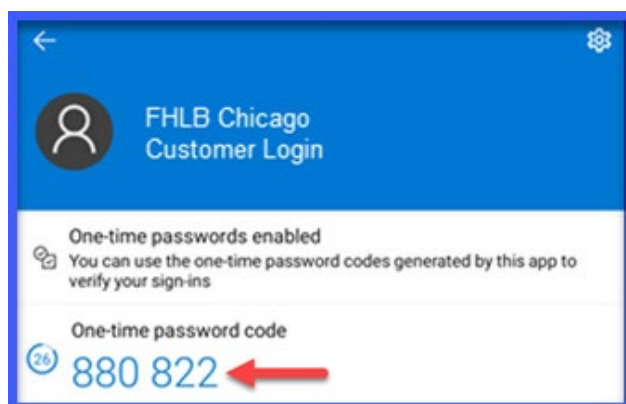
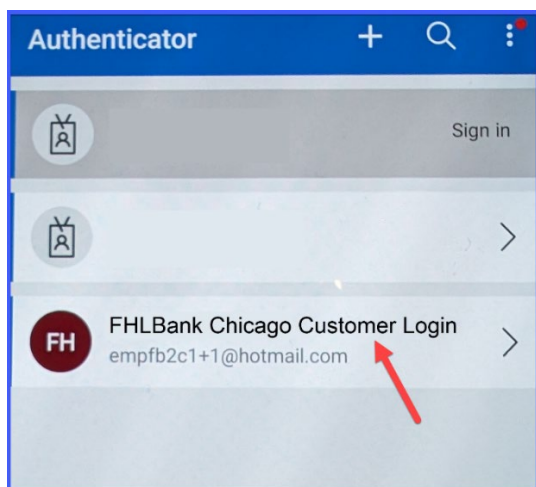
**Questions?** Please contact the MPF Service Center at 877-345-2673, or [MPF-Help@fhlbc.com](mailto:MPF-Help@fhlbc.com)

3. Enter the password you had created during the registration process and click the **Sign In** button. If you have forgotten your password, please click the “Forgot your password?” link.



The image shows the login page for Mortgage Partnership Finance (MPF). At the top is the MPF logo. Below it is the email address empfb2c1+2@hotmail.com. There is a text input field labeled "Enter Password". To the right of the password field is a link that says "Forgot your password?". Below the password field are two buttons: "Edit Email" and "Sign In". At the bottom, there is a paragraph of text: "For more information on MPF Applications and how to sign up for them, click [here](#)". Below that is another paragraph: "Questions? Please contact the MPF Service Center at 877-345-2673, or [MPF-Help@fhlbc.com](mailto:MPF-Help@fhlbc.com)".

4. In the Microsoft Authenticator app on your mobile device, tap on the “FHLBank Chicago Customer Login” account. Microsoft Authenticator will display a six-digit code.



On the screen below, enter the six-digit code and click the **Verify** button.

The screenshot shows the MPF Mortgage Partnership Finance login interface. At the top is the MPF logo. Below it, instructions state: "On this screen, enter the six-digit code from the Microsoft Authenticator app (select the 'FHLBank Chicago Customer Login' account) and click Verify." A callout box explains: "If you are registering for the first time, you will be prompted to verify twice. Enter the code and click Verify, wait for the six-digit code to change in the Microsoft Authenticator app, enter the new set of digits on this screen, and click Verify." There is a text input field labeled "Enter Six-Digit Code" and a green "Verify" button. At the bottom, contact information for the MPF Service Center is provided: "Questions? Please contact the MPF Service Center at 877-345-2673, or MPF-Help@fhllbc.com".

5. If the system successfully verifies the six-digit code, you will be logged in to the MPF Application.

6. ***\*This step is only applicable to users with access to multiple PFIs or servicers\****

After successfully submitting their email address, password, and six-digit code from Microsoft Authenticator, users with access to multiple PFIs or servicers will be presented with the drop-down box shown below. Users will select the PFI or servicer they would like to log in as and click the **Login** button.

The screenshot shows the MPF Mortgage Partnership Finance user profile selection screen. At the top is the MPF logo. Below it is a dropdown menu labeled "Select User Profile" with a downward arrow. The dropdown is open, showing a list of user profiles: "Select User Profile", "3-49147 (Federal Home Loan Bank of Chicago)", "4-49259 (Federal Home Loan Bank of Dallas)", "5-49261 (Federal Home Loan Bank of Des Moines)", "3-49262 (FHLBank Login)", and "3-49263 (SCU Login)". At the bottom of the dropdown list is a green "Login" button.