

MPF Announcement:

2025-26

Date:

March 21, 2025

Alert:

Clarification
New Policy
Policy Update
Reminder
Training Information
Marketing Bulletin

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra[®]

Effective Date:

Immediately (*unless otherwise noted within*)

MPF Program Quality Control Process Updates:

Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the [MPF Website](#) to review and register for upcoming complimentary [MPF Webinars](#).

Follow Us



Over the next few months, the MPF Program will be implementing enhancements to the [eMAQCS[®]plus system](#) that will make the system easier to navigate. As these enhancements roll out incrementally, users will begin to see some slight differences in both the way the system looks and the way certain exceptions are addressed.

A recent enhancement resulted in a new vendor name being visible to you. A few years ago, Covius Real Estate Services, the MPF Quality Control (QC) vendor, acquired Clayton. Covius remains the primary contact for the MPF QC department and PFIs. However, future employment or deposit account reverification requests, as well as notations within exceptions, may reference or involve contacts from either company. Expect email address domains to be from either [@covius.com](#) or [@clayton.com](#).

In addition, the QC vendors have implemented a new compliance testing platform, which may result in different exceptions than previously encountered. Compliance exceptions will now be labelled in a way that identifies the source of the legal requirement, such as TILA, RESPA, etc. to assist you in responding to the requests.

We have updated the QC Checklist [Form OG4](#) to assist you in ensuring the documentation you provide as part of a QC request is complete, and to minimize the identification potential exceptions that need to be addressed.

(Continued on next page)

Join us on April 22, 2025, for an *MPF Quality Control Updates and Trends* webinar where we will discuss recent updates as well as a few common QC findings and ways to prevent them.

[**REGISTER HERE**](#)

We will continue to keep you updated on future changes, and what you can expect as enhancements are rolled out.

For questions or assistance, please contact the MPF Service Center by using one of the following options:

- [MPF Customer Service Portal](#)
- Email: MPF-Help@fhllbc.com
- Phone: (877) 345-2673

"Mortgage Partnership Finance", "MPF", "eMPF", "MPF Xtra" and "eMAQCS" are registered trademarks of the Federal Home Loan Bank of Chicago.
The "MPF Mortgage Partnership Finance" logo is a trademark of the Federal Home Loan Bank of Chicago.