

MPF® Announcement

**MPF Announcement:**

2026-02

Date:

January 23, 2026

Alert:

Clarification
New Policy
Policy Update
Reminder
Training Information
Marketing Bulletin

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra®

Effective Date:

Immediately

Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the MPF Website to review and register for upcoming complimentary [MPF Webinars](#).

Follow Us

Reminder: MPF Custodial Account Reconciliations Must Be Submitted in eMAQCS®plus

The MPF Program would like to remind Servicers that all custodial account reconciliation requests must be completed within [eMAQCSplus](#).

As [previously communicated](#), custodial account reconciliations are no longer processed via email, fax, or mail. eMAQCSplus provides a centralized, secure, and efficient way to manage the entire reconciliation process.

Within eMAQCSplus, Servicers can:

- Complete the most current custodial account reconciliation forms online
- Upload supporting documentation securely
- Communicate directly with the MPF Loan Accounting team through a centralized portal

All **new** custodial account reconciliation requests must be submitted through eMAQCSplus. Any **existing** requests initiated prior to this change should continue to be managed through the [MPF Customer Service Portal](#) until resolved.

Access to eMAQCSplus

Servicers who do not have access to eMAQCSplus, please contact your institution's eMPF® Security Administrator to request access or update your credentials through the [eMPF website](#).

Servicers utilizing a sub-servicer, will need to grant them access to eMAQCSplus to perform the reconciliation on their behalf. Contact your sub-servicer for a list of contacts that need access.

Additional Information

An [**on-demand webinar**](#) is available to review the reconciliation process and share best practices to help reduce remittance and reconciliation issues.

For assistance, contact the MPF Service Center via:

- [**MPF Customer Service Portal**](#)
- [**MPF-Help@fhlbc.com**](mailto:MPF-Help@fhlbc.com)
- Phone: (877) 345-2673

“Mortgage Partnership Finance,” “MPF,” “eMPF,” “MPF Xtra,” and “eMAQCS” are registered trademarks of the Federal Home Loan Bank of Chicago.
The “MPF Mortgage Partnership Finance” logo is a trademark of the Federal Home Loan Bank of Chicago.