

MPF Announcement:

2026-56

Date:

September 4, 2026

Alert:

Clarification
New Policy
Policy Update

Reminder

Training Information
Marketing Bulletin

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra®

Effective Date:

September 25, 2026

MPF Program Master Servicer: ServicerConnect Transitioning to TrustConnect

Reference

Please note you can
access the [MPF Guides](#)
and [MPF Announcements](#)
on our [MPF Website](#).

Visit the [MPF Website](#) to
review and register for
upcoming complimentary
[MPF Webinars](#).

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Computershare, the MPF Program Master Servicer, will transition its secure file transfer portal from ServicerConnect to TrustConnect. Beginning September 25, Participating Financial Institutions (PFIs) will be required to use TrustConnect to upload and download files for the MPF Program.

TrustConnect URL:

<https://servicerconnect.trustconnect.computershare.com/>

To help ensure uninterrupted access following the transition, PFIs should update any saved bookmarks, shortcuts, automated file paths, or internal documentation that currently reference ServicerConnect.

PFIs will not need to establish new login credentials. All existing usernames and passwords will remain unchanged and will continue to be used to access the new Trust Connect portal.

In an upcoming MPF Announcement, the MPF Program will detail updates to applicable MPF Guides, forms, exhibits and other resources to reflect the transition to TrustConnect and the new portal information.

For questions or assistance, please contact the MPF Service Center by using one of the following options:

- [MPF Customer Service Portal](#)
- MPF-Help@fhlbc.com
- 877.345.2673

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