

MPF Announcement:

2026-63

Date:

September 25, 2026

Alert:

Clarification
New Policy
Policy Update

Reminder

Training Information
Marketing Bulletin

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra®

Effective Date:

September 25, 2026

Reference

[MPF Announcement 2026-56](#)

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the **MPF Website** to review and register for upcoming complimentary [MPF Webinars](#).

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MPF Program Master Servicer: ServicerConnect Transitioning to TrustConnect

As mentioned in [MPF Announcement 2026-56](#), Computershare, the MPF Program Master Servicer, has completed the transition from ServicerConnect to TrustConnect. PFIs must use TrustConnect for all MPF Program file uploads and downloads.

TrustConnect URL:

<https://servicerconnect.trustconnect.computershare.com/>

To help ensure uninterrupted access following the transition, PFIs should update any saved bookmarks, shortcuts, automated file paths, or internal documentation that currently reference ServicerConnect.

The related MPF Guides, Forms, and Exhibits have been updated to reflect this change.

PFIs will not need to establish new login credentials. All existing usernames and passwords will remain unchanged and will continue to be used to access the new TrustConnect portal.

For questions or assistance, please contact the MPF Service Center by using one of the following options:

- [MPF Customer Service Portal](#)
- MPF-Help@fhlbc.com
- 877.345.2673

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