

MPF Announcement:

2026-28

Date:

May 14, 2026

Alert:

Clarification

New Policy
Policy Update
Reminder
Training Information
Marketing Bulletin

Audience:

Compliance/Legal
Program Management
Origination
Quality Control
Servicing
Underwriting

Product:

MPF Government MBS
MPF Traditional
MPF Xtra[®]

Effective Date:

**Immediately (unless
otherwise noted within)**

MPF Servicing – Release of Documents Clarification

The MPF product specific Servicing Guides were updated to clarify that Servicers must submit the Request for Release of Documents by the second business day of the month following payoff or liquidation.

For additional information, Servicers should refer to the following Sections:

- 10.12 Release of Documents of the [MPF Traditional Servicing Guide](#),
- 9.12 Release of Documents of the [MPF Government MBS Servicing Guide](#), and
- 10.10 Release of Documents of the [MPF Xtra Servicing Guide](#).

For questions or assistance, please contact the MPF Service Center by using one of the following options:

- [MPF Customer Service Portal](#)
- Email: MPF-Help@fhlbc.com
- Phone: (877) 345-2673

Reference

Please note you can access the [MPF Guides](#) and [MPF Announcements](#) on our [MPF Website](#).

Visit the MPF Website to review and register for upcoming complimentary [MPF Webinars](#).

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