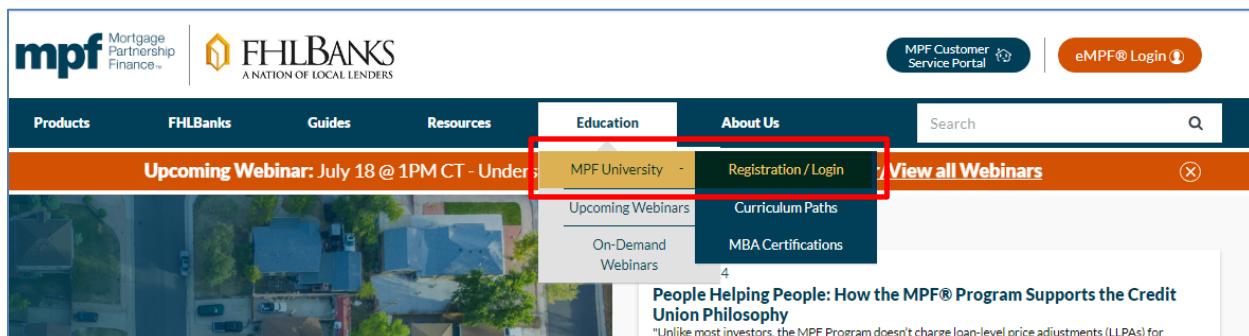


MPF University

MPF® University New Account Instructions

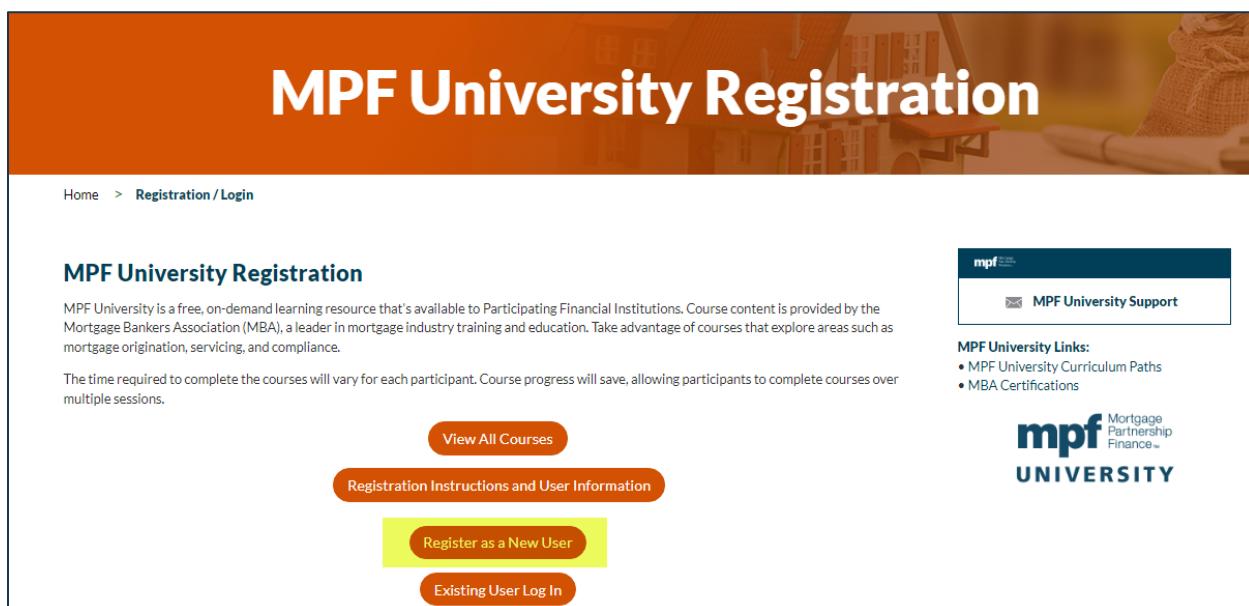
Access the MPF University landing page by visiting www.fhlbmpf.com

Click on the **EDUCATION** tab and drop down to **MPFUniversity – Registration/Login**



The screenshot shows the MPF University homepage. At the top, there are logos for MPF (Mortgage Partnership Finance) and FHLBANKS (A NATION OF LOCAL LENDERS). The navigation bar includes links for Products, FHLBanks, Guides, Resources, Education, and About Us. The Education menu is open, showing sub-options: MPF University (which is highlighted with a red box), Registration / Login (also highlighted with a red box), Upcoming Webinars, Curriculum Paths, and MBA Certifications. Below the menu, there is a banner for an upcoming webinar on July 18th. A sidebar on the right contains a search bar, a 'MPF Customer Service Portal' link, and an 'eMPF® Login' link. A news box at the bottom right discusses the MPF Program's support for credit union philosophy.

Once on the MPF University homepage, click on **Register as a New User**



The screenshot shows the MPF University Registration page. The main title is 'MPF University Registration'. Below it, a breadcrumb navigation shows 'Home > Registration / Login'. The main content area is titled 'MPF University Registration' and describes the program as a free, on-demand learning resource. It mentions that course content is provided by the Mortgage Bankers Association (MBA) and that participants can complete courses over multiple sessions. There are three main buttons: 'View All Courses' (orange), 'Registration Instructions and User Information' (orange), and 'Register as a New User' (yellow). On the right side, there is a sidebar titled 'MPF University Support' with a link to 'MPF University Links' which includes 'MPF University Curriculum Paths' and 'MBA Certifications'. The MPF logo and 'UNIVERSITY' text are also present in the sidebar.

Enter your PFI Number and email address. Click Submit.

Clicking Submit should generate a confirmation email that invites you to begin taking courses. Don't worry if you do not receive an email as they are sometimes blocked or thought of as spam.

STEP ONE: REGISTER FOR AN ACCOUNT

Before you can create an account for MPF® University, you must register for an account. Please submit your email address and PFI # to receive a registration confirmation email.

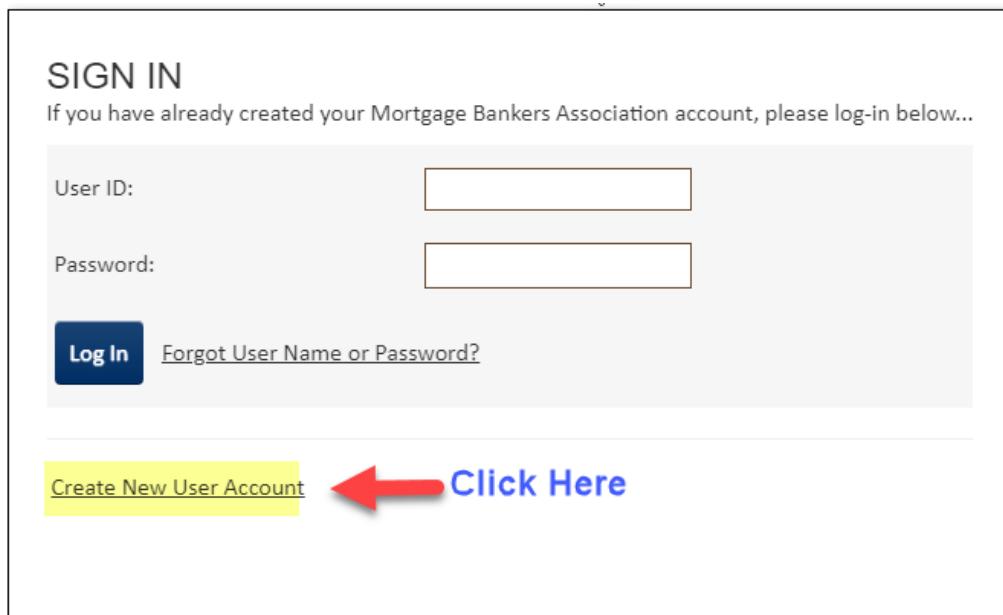
PFI Number:

Email:

Click Submit, then click the link below. If this box closes after clicking Submit, you may return to this screen by clicking on the Register as a New User button on the MPF University homepage.

[Log In / Create Account](#)

You will be taken to the **Sign In** screen. Click the **Create New User Account** link located at the bottom of the Sign In screen.



SIGN IN
If you have already created your Mortgage Bankers Association account, please log-in below...

User ID:

Password:

Log In [Forgot User Name or Password?](#)

[Create New User Account](#) **Click Here**

You will be taken to the MBA website where you should complete the fields on the form.

MBA
MORTGAGE BANKERS ASSOCIATION

MyMBA Home | Member Directory | My Education | My Conferences | Donate to Opens Doors

[Back](#)

Welcome! We are happy you are interested in creating an account with us and getting engaged. If you know you have/had an account with MBA, **do not create a new account as you will not be able to access courses, order history, etc.** Please contact MBA Member Services at [MBA Help Desk](#) or call (800) 793-6222 (select option 1) for assistance with your existing account.

Personal Information

 [Edit](#)

First Name (Required)

Last Name (Required)

Find My Company: Start Typing Your Company's Name
(results will show corporate address and current co. membership type; choose company based upon co. name/corp. address and not your personal location) (Required)

If your company is not listed in the **Find My Company** field, select "*if you cannot find your company, please create a new company account*"

First Name (Required)

Last Name (Required)

Find My Company: Start Typing Your Company's Name
(results will show corporate address and current co. membership type; choose company based upon co. name/corp. address and not your personal location) (Required)

If you cannot find your company, please create a new company account.

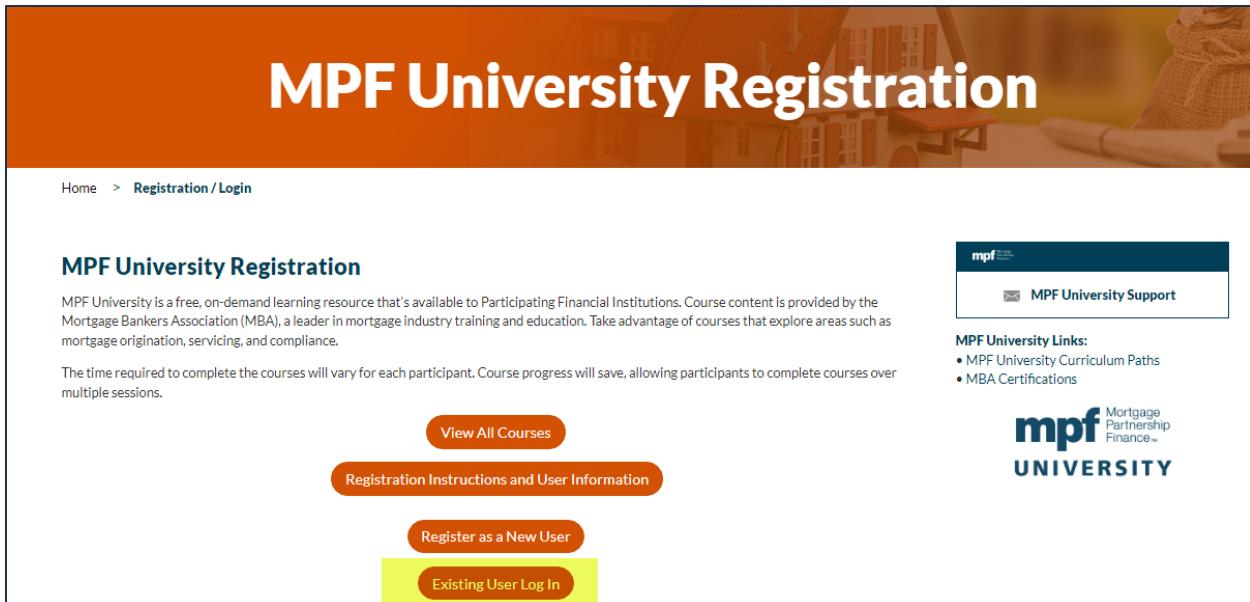
A prompt will appear at the top of your screen to enter and submit your company name. **Follow any additional prompts to complete your company set up.**

<p>Line 2</p> <p>Line 3</p>	
<p>Enter Company Name: <input type="text"/> <input type="button" value="Submit"/> <input type="button" value="Cancel"/></p>	

After completing all of the required fields, check the box and click **Submit**.

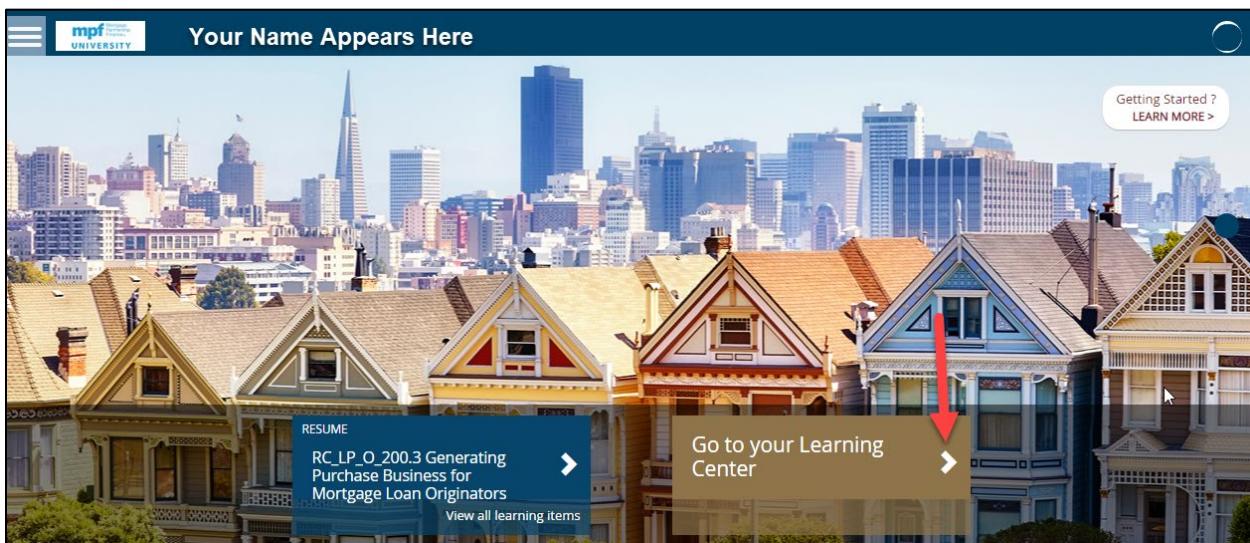
City <small>(Required)</small>	State <small>(Required)</small>	ZIP Code <small>(Required)</small>
<input type="text"/>	DC	<input type="text"/>
Country <small>(Required)</small>		
<input type="text"/> United States	<input type="button"/>	
Phone Area Code	Phone Number	
<input type="text"/> (<input type="text"/> ()
Fax Area Code	Fax Number	
<input type="text"/> (<input type="text"/> ()
Secondary (Personal) Email Address		
<input type="text"/>		
Please provide a secondary email address. We will only use this to confirm your contact information in the event your primary email address is automatically unsubscribed (due to repeated email bounces, etc.).		
<input type="checkbox"/> I'm not a robot		<input type="button" value="Cancel"/> <input type="button" value="Submit"/>

After setting up your account you may **return to the MPF University homepage** and log into your account by clicking on the **Existing User Log In** button:



The screenshot shows the MPF University Registration homepage. The header features a large orange banner with the text "MPF University Registration". Below the banner, the navigation path is "Home > Registration / Login". The main content area is titled "MPF University Registration" and contains a brief description of the service: "MPF University is a free, on-demand learning resource that's available to Participating Financial Institutions. Course content is provided by the Mortgage Bankers Association (MBA), a leader in mortgage industry training and education. Take advantage of courses that explore areas such as mortgage origination, servicing, and compliance." It also notes that "The time required to complete the courses will vary for each participant. Course progress will save, allowing participants to complete courses over multiple sessions." Below the description are several buttons: "View All Courses", "Registration Instructions and User Information", "Register as a New User", and "Existing User Log In". To the right, there is a sidebar with the "MPF University Support" link, a "MPF University Links" section with links to Curriculum Paths and MBA Certifications, and the MPF University logo.

To access the available courses, click on **Go to your Learning Center**

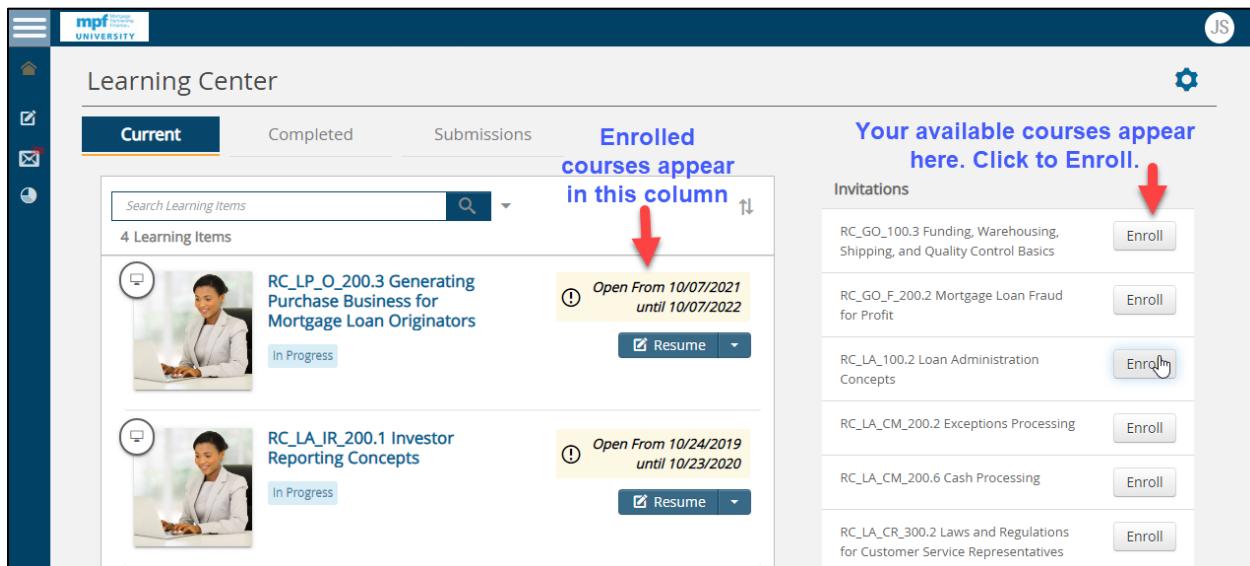


The screenshot shows the MPF University Learning Center homepage. The background features a scenic view of a city skyline with colorful Victorian houses in the foreground. The top navigation bar includes a menu icon, the MPF University logo, and a placeholder "Your Name Appears Here". On the right, there is a "Getting Started ? LEARN MORE >" button. The main content area displays a course card for "RC_LP_O_200.3 Generating Purchase Business for Mortgage Loan Originators" with a "View all learning items" button. Below this, a prominent button with a red arrow pointing to it says "Go to your Learning Center".

The Learning Center page lists all available courses. Please note that the courses listed are the core courses and do not include the courses required for the MBA certifications/designations. To begin a core course, click **Enroll** and the course will move to the left-hand side of the page. It will remain there until the course is successfully completed. If the course is not completed, it will remain there for roughly one year.

Note: If you wish to pursue a certification/designation with the MBA, complete and submit the request form on the MPF University Certifications page <https://www.fhlbpf.com/education/mpf-university/mba-certifications2>.

Instructions for obtaining the certification courses will be sent to you. Once you have registered for the courses, they will automatically appear in your enrolled courses list.



Learning Center

Current Completed Submissions Enrolled

courses appear in this column

Search Learning Items

4 Learning Items

RC_LP_O_200.3 Generating Purchase Business for Mortgage Loan Originators In Progress

RC_LA_IR_200.1 Investor Reporting Concepts In Progress

Open From 10/07/2021 until 10/07/2022

Open From 10/24/2019 until 10/23/2020

Resume

Invitations

Your available courses appear here. Click to Enroll.

RC_GO_100.3 Funding, Warehousing, Shipping, and Quality Control Basics Enroll

RC_GO_F_200.2 Mortgage Loan Fraud for Profit Enroll

RC_LA_100.2 Loan Administration Concepts Enroll

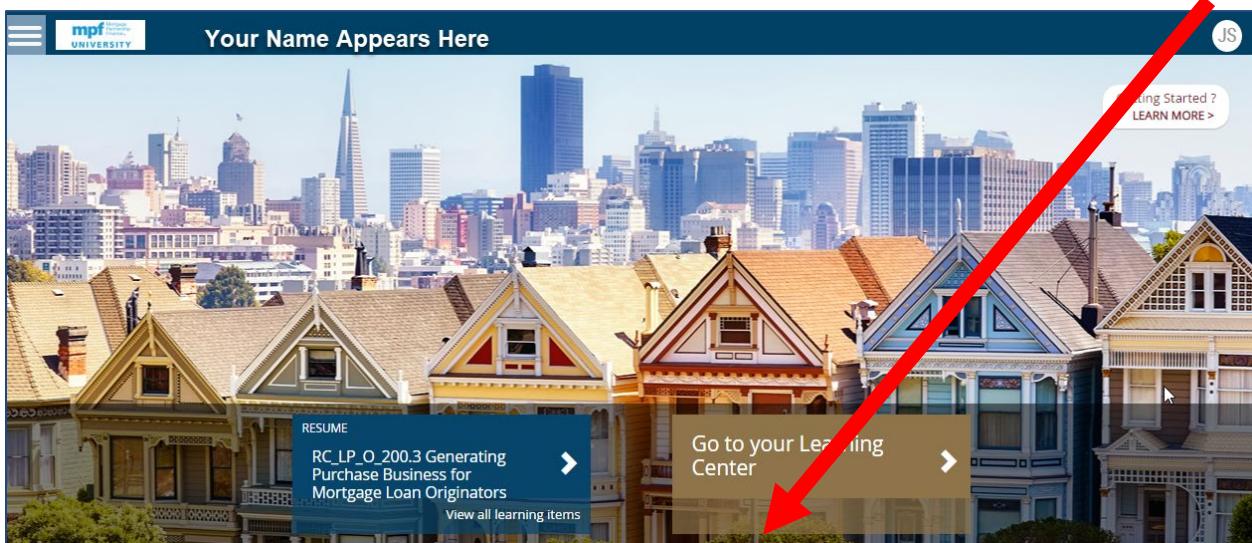
RC_LA_CM_200.2 Exceptions Processing Enroll

RC_LA_CM_200.6 Cash Processing Enroll

RC_LA_CR_300.2 Laws and Regulations for Customer Service Representatives Enroll

If you find that there are no courses listed under **Invitations** on your **MPF University Learning Center** page, please contact MPFUniversity@fhlbc.com

Your account details appear when clicking on your initials in the upper corner. Click on your initials to view a menu that includes account settings (password change, etc.) and a sign-out option.



A screenshot of the user profile menu. It features a dark blue header with the user's initials "JS" and a "View Profile" button. Below the header is a profile section with the name "Joseph Smith", the email "jsmith@fakeemail.fake", and the joining date "joined 03/19/2018 4:14 PM". To the right of the profile section is a close button "X". At the bottom of the menu, there is a vertical list of options: "Getting Started", "Settings", "Account", and "Sign Out". The "Getting Started" option is highlighted with a yellow background.